

**NATIONAL CENTRE FOR QUALITY MANAGEMENT, MUMBAI
LIBRARY BOOK LIST**

SR. NO.	BOOK TITLE	AUTHOR(S)
1	Quality Management Handbook	Dr. K.K. Anand
2	Table for Statisticians	Arkin, Herbert
3	How to Plan an Audit	ASQC Quality Audit Tech. Committee
4	Creating Culture change the key to successful TQM	Atkinson, Philip E
5	ISO 9000 Concepts, Methods and Implementation	Bagchi Tapan P.
7	Creative Planning Throughout the Organization	Bandrowski James F.
8	Tough Minded Management	Batten J.D.
9	Services from Reliability Evaluation Laboratory	Bhabha Auto. Reaserch Centre
10	Gunavatta Niyantran mandal Arthat Quality Circle	Bhide S.G.
11	Gunavatta Niyantran mandal Arthat Quality Circle	Bhide S.G.
12	World Class Quality – Design of Experiments	Bhote Keki R.
13	Productivity, The Human Side: A Social Dynamic Approach	Blake Robert R.
14	The Managerial Grid	Blake Robert R.
15	The one minute manager: Blanchard Family partnership & Candle Commn. Corpn.	Blanchard Kenneth
16	Quality Systems: IS 14000 Series to 14004 and 13999 Corresponding to ISO 9000 to 9004 and 8402	Bureau of Indian Standard
17	EN 29001 ISO 9001: Guidelines for use by the Chemical Industry	CEFIC: European Chemical Industry Council
18	Leadership: Strategies for organizational Effectiveness	Cribbin James J.
19	Changing Ways: A practical tool for Implementing change within organizations	Dalziel Murray M.
21	The effective Executive	Drucker Ppeter F.
22	Materials Management and Purchasing	Ezekiel Joe & Others
23	Total Quality Control	Feigenbaum A. V.
24		
25	The Customer Connection: Quality For the rest of us	Guaspari John
26	I Know It When I See It	
27	The Improvement Process	Harrington H.J.
28	Management Information Systems handbook	Hartman W.
29	In Pursuit of Quality Participative Techniques for Quality Improvement	Hutchins David
30	Kaizen, the Key to Japan's Competitive Success	Imai Masaaki
31	Packaging of Food products	Indian Institute of Packaging
32	Short Term Course on Statistical Methods in Science and Engineering	Indian Institute of technology
33	Quality Circles Master Guide: Increasing productivity with people power	Ingle, Sud
34	Seminar On Group Technology	Institution of Prodn. Engineers
35	Export Marketing of Tech. Consulting Services from Developing Countries	International Trade Centre
36	Export Quality Control: A Guide to Total Quality Control at Enterprise Level	International Trade Centre
37	Export Quality Control: A Guide to Total Quality Control at Enterprise Level	International Trade Centre
38	Exports from Small and Medium Enterprises in Developing Countries: Issue & Perspectives	International Trade Centre

**NATIONAL CENTRE FOR QUALITY MANAGEMENT, MUMBAI
LIBRARY BOOK LIST**

SR. NO.	BOOK TITLE	AUTHOR(S)
39	Financial Rehabilitation of Export Enterprises in Developing Countries.	International Trade Centre
40	Total Quality Control at Enterprise Level : A Requisite for Successful Export Trade of Developing	International Trade Centre
41	Total Quality Control	International Trade Centre
42	Trade development Support for Structural Adjustment	International Trade Centre
43	Optimum Design of Mechanical Element	Johnson Ray C.
44	Quality Assurance Evaluator's Workbook: Evaluation Criteria & Data sheets	Johnson L.M.
45	Quality Planning and Analysis	Juran J.M.
46	Understanding Total Quality Management	Kanji Gopal K.
47		
48	T Q M Process A systematic Approach	Kanji Gopal K.
49	T Q M : Concepts, Techniques & Practice	Lal H.
50		
51	Managerial Psychology	Leavit Harold J.
52	Notes on ISO Quality Systems	Management Study Centre
53	Managing Computer Aided Engineering Technology	Marks P.
54	How to manage By Results	McConkey Dale D.
55	Techniques for Value Analysis And Engineering	Miles Lawrence D.
56	Surakshit Kamgar (Protected Worker)	Mistrey K.V.
57	Quality Improvement	Modi Suresh M
58	Quality Management: A measurement Strategy to Achieve and Improve Quality	“
59	Creative Problem Solving	“
60	Quality Planning: A Sequel to Quality Management Outlining a three prong Approach to Quality Planning	“
61	Tools for Quality	“
62	Total Quality Management	“
63	TQM and Purchasing	“
64	R & D Administration	Nonteith G. Stuart
65	Megatrends: 10 New directions Transforming our Lives	Naisbitt John
66	New Technologies in the Machine Tool Industry	Prof. Dr. F. Rehsteiner
67	Diploma Course In Quality Management: Module III Quality of Design And Reliability	NCQM
68	Diploma Course In Quality Management: Module II Statistical Methods	NCQM
69	Quality Management: Module I & II Quality Concepts and Systems	NCQM
70	Modern Office Management	Nuener John J. W.
71	The 5S's: Five keys to a Total Quality Environment	Osada Takashi
72	India's Priceless Heritage	Palkhiwala N.A.
73	Business and the Environment	Patwardhan M.S.
74	Right Every Time Using Deming's Approach	Price Frank
75	Right First Time	Price Frank
76	A Manual on Darsiri Method Value Analysis	Productivity Centre, Bombay
77	Quality Circle Manual	QCFI
78	Assurance Technologies: Principles & Practices	Raheja Dev G.
79	Human values in Management	Ramkrishnan S.

**NATIONAL CENTRE FOR QUALITY MANAGEMENT, MUMBAI
LIBRARY BOOK LIST**

SR. NO.	BOOK TITLE	AUTHOR(S)
80	Access to Single European Market 1992: Implication to India	Rau M.V.B.
81	Project Planning & Control: Simplified Critical Path Analysis	Robertson D.C.
82	The Work Ethics for India's Prosperity	Sapre S.A.
83	Introduction to Statistics For Business Decisions	Schlaifer Robert
84	Kaizen	Ajit Singh
85	World Class Quality	
86	Reality-Centered People Management: Key to Improved Productivity	Stanton Erwin S.
87	Course Manual on Orthogonal Array Experimentation	Statistical Quality Control Unit
88	Course Manual on Orthogonal Array Experimentation	Statistical Quality Control Unit
89	Quality of Work Life In Action: Managing for Effectiveness	Stein Barry A.
90	In Search of Productivity	Suri G.K.
91	Managing New Product Technology	Szakoyni Robert
92	Quality Engineering in Production System	Taguchi Genichi
93	What Makes an Indian Manager Tick	Tandon Prakash & Others
94	Principles and Techniques of Small Group Activity	TELCO
95	Quality Circles In India: Participation for Progress	Udpa S.R.
96	Management Japanese Style	World Executive's Digest
97	Say It With Figures	Zeisel H.
98	Quality Engineering using Robust Design	Madhav S. Phadke
99	Total Quality (two Copies A & B)	Bharat Wakhlu
100	UPDATE Sponsored by Ministry of HRD: Govt. of India training Module on Industry Institute Partnership	
101	TQM and Purchasing	Suresh Modi
102	Associated Chambers of Commerce And Industry Of India: KAIZEN	Ajit Singh
103	Out Of Crisis	W. Edwards Deming
104	Quality without Tears	Philip B. Crosby
105	Gunvatta Niyantran: Tantra Aani Mantra Arthat Gunavatta Mitrache Saat Ashwa (in Marathi)	S.G. Bhide
106	Gunavatta Niyantran Madal Arthat Quality Control Circle (in Hindi)	S.G. Bhide
107	In Praise of Work	S.A. Sapre
108	Quality Management Handbook	K.K. Anand
109	Excellence in Software Quality: In perspectives of ISO9000 and TQM	Ajit Kumar Chhokra
110	Management in Service Industries	Peter Jones
111	System Thinking, System Practice	Peter Jones
112	Understanding TQM	G. Kanji
113	Workshop on TQM Seminar	PMT Co. Ltd.
114	TQM	Gopal K. Kanji
115	Grower handbook of training and Development	John Prior
116	Industrial maintenance	H.P. Garg
117	Studies in Hospital Management	K.K. Anand
118	Hospital Management – Case Studies	K.K. Anand, Malabka Shaw
119	The Medical profession & the Law	Dr. R.D. Lele

**NATIONAL CENTRE FOR QUALITY MANAGEMENT, MUMBAI
LIBRARY BOOK LIST**

SR. NO.	BOOK TITLE	AUTHOR(S)
120	Management Health Institutions- (Papers presented at Four National Conferences 1982 ~ 1985)	Dr. K.K. Anand
121	Wonderland of Kaizen – A Total Quality Culture for Survival	Syam Talawdekar
122	International Conference on Management of Technical Education	S. Subhash Babu
123	CEI – Handbook of Statistic 1986	Marvinn Mundel
124	Measuring and Enhancing The productivity of Service and Government Organization	
125	Industrial Engineering and Technology – Reliability Guide Book	The Japanese Scandal
126	Gunavatta Niyantaran Arthat Quality Control Circle	S.G. Bhide
127	The Product Manager's Handbook	Tony Harrison
128	Total Quality Marketing (What has to come next in Sales, Marketing and Advertising)	John Fraser- Robinson, Piop Moss crop
129	The Quality Sytsem – A source book for Managers and Engineers	Frank Kaplan
130	The Product manager's Handbook	Tony Harrison
131	Total Quality Marketing	John Fraser- Robinson, Piop Moss crop
132	Engineering Project Management with Case Studies	Parameshwar Iyer
133	In Pursuit of Quality	David Hutchins
134	Total Quality An Executive's Guide for The 1990's	The Business One Irwin / APICS series in Production Management
135	Purchasing and Inventory Control	K.S. Menon
136	The Chang Agents' Handbook	David W. Huton
137	Quality Engineering Handbook	Thomas Pyzder, Roger Berger
138	TPM for Operators	Productivity Press
139	Human Values for Managers	S.K. Chakraborty
140	Value-Directed management (Organization, Customers and Quality)	Bernard Arogyaswamy
141	Quality Costing	Barrie G. Dale, James Plunkett
142	Fight Global Competition with "100 Management Ideas"	R.L. Bhatia
143	TPM Introduction to Total Productive Maintenance	Seiichi Nakajima
144	Fourth Eye (Excellence through Creativity)	Pradip N. Khandwalla
145	Handbook of Training and Development	Grower
146	Quality Circle Guide	BHEL
147	Quality Circles for Growth in the '90s	QCFI
148	Quality for Progress and Development	P.K. Bose, S.P. Mukharjee. K.G. Ramamurthy
149	Quality Function Deployment	Ronald G. Day
150	Quality Costing	Barrie G. Dale, James Plunkett
151	Quality Circle – Awadharna Tatha Karyawaran (Hindi)	K. Ganpathy, B. Subramaniam, V. Narayan

**NATIONAL CENTRE FOR QUALITY MANAGEMENT, MUMBAI
LIBRARY BOOK LIST**

SR. NO.	BOOK TITLE	AUTHOR(S)
152	Quality Circle – Concept and Implementation	K. Ganapathy, B. Subramaniam, V. Narayan
153	Maintenance Engineering Handbook (5 th Ed.)	Lindley R. Higgins
154	Management in Service Industries	Peter Jones
155	Systems Thinking Systems Practice	Peter Checkland
156	ISTE Handbook and Quality Improvement programme Brochure 1993-94 (2 Copies)	ISTE
157	Certified Quality Engineer Examination Guide	Jagdish Vani
158	ISTE handbook and Quality Improvement Program Brochure	ISTE
159	Total Quality Control at Enterprises Level – A Requisite for Successful Export Trade of Developing Countries (2 Copies, A ,B)	ITC
160	Excellence through Participation – Quality The Only Way	QFCI
161	Continuous Quality Improvement (Indian Experience) 2 Copies A, B	Suresh Lulla
162	SPC Simplified Practical Steps to Quality	Robert Amsden, Howard utler, Davida Amsden
163	Performance Based Assessments (External, Internal & Self Assessment Tools for Total Quality Management)	Paul Wilson, Richard Pearson
164	The Way of Strategy	William A. Levinson
165	The Quality Team Concept in “Total Quality Control”	John M. Ryan
166		
167	Company – Wide Total Quality Control	Shigeru Mizuno
168	Customer and Market Driven Quality Management	Johnson Edosomwan
169	TQC and TPM	Shizuo Senju
170	Management in Quality Environment	David n. griffiths
171	Quality Circles – Concepts and Practices	B.R. Dey
172	Proceedings of National Conference on Quality & Reliability (NCQR – 84)	IIT, Bombay
173	Fundamentals of Mechanical Maintenance	Mukund K. Nimbarte
174	Loans to Small Industries	Sudarshan Lal
175	Effective Team Work	Michael West
176	The 22 Biggest Mistakes Manager Make & How to Correct them	James K. Van Fleet
177	ISO 9000 + CQI = Profit (Indian Experience)	Suresh Lulla
178	Total Quality Control at Enterprise Level	ITC
179	Total Quality Control (in marathi)	ITC
180	Made in India (Book I) – World Class Competitiveness through TQM	Suresh Modi
181	Made in India (Book I) – World Class Competitiveness through TQM	Suresh Modi
182	Made in India (Book II) – Statistical Quality Control & Related Quality Tools	Suresh Modi
183	Made in India (Book III) – Creating Customer Satisfaction Excellence	Suresh Modi

**NATIONAL CENTRE FOR QUALITY MANAGEMENT, MUMBAI
LIBRARY BOOK LIST**

SR. NO.	BOOK TITLE	AUTHOR(S)
184	Tools for Quality – A kit of 17 tools including 7 Basic tools of QC and 7 New Tools of Quality Management	Suresh Modi
185	Benchmarking – Users’ Guide Ver. 1.0 for Windows	Dr. H. James Harrington
186	Dr. Harrington’s Mouse Story – An Adult Fairy Tale	Dr. H. James Harrington
187	Compendium of NCTCF Accredited Laboratories	Ministry of Science & Technology
188	The National Coordination of Testing and Calibration Facilities Program (NCTFC) Compendium of Calibration and Measurements facilities in INDIA	Ministry of Science & Technology
189	The National Coordination of Testing and Calibration Facilities Program (NCTFC) Guidelines, Criteria and Application Proforma for Accreditation of Calibration Laboratories in the field of Mechanical Measurements	Ministry of Science & Technology
190	NABL Criteria For Laboratories Accreditation Board for Testing and Calibration Laboratories	Ministry of Science & Technology
191	Export Quality Control – A Guide to Total Quality Control at Enterprise Level	ITC
192	Statistical Techniques in ISO 9000 Certification (Identification & Use) & TQM	B. Banerjee
193	Quality Control	D. Paranthaman,
194	Quality Management	Prabal Majumdar
195	Validation Through Case Study	O.R. Gattani.
196	Juran’s Quality Control handbook 4 th Edition	J.M. Juran
197	Non Statistical Quality Control	Massaki Imaai
199	Creating Quality Concepts, Systems, Strategies & Tools	William j. Kolarik
200	Total Improvement Management	H. James Harrington
201	Total Improvement Management	H. James Harrington
202	Total Improvement Management	H. James Harrington
203	The Story of My Childhood & Boyhood- By D.L. Shah	P.N. Haskar
204	The Story of My Childhood & Boyhood- By D.L. Shah	P.N. Haskar
205	A basket of Fallen Leaves – D.L. Shah Trust	P.N.Haskar
206	Quality from Many Perspectives (2 Copies-A, B) Part – 1	Navin Dedhia
207	Trade Development Services- Eco Labeling and Other Environmental Quality Requirements in Textiles & Clothing – 2 copies	ITC
208	TDS – Textile and Clothing – An introduction to Quality Requirements in Textiles and Clothing	ITC
209	Trade Support Services – 4 Copies Applying ISO 9000 Quality Management Systems	ITC Printed By D.L. Shah Trust
210	Trade Support Services ISO 9000 QMS Guidelines for Enterprises in Developing Countries (II Edition)	ITC Printed By D.L. Shah Trust
211	Export Quality Control – Quality Control for Food Industry An introductory Handbook	ITC Printed By D.L. Shah Trust
212	A basket of Fallen Leaves – D.L. Shah Trust (2Copies - A,B)	P.N.Haskar
213	Made in India Book Five – Self Assessment Tool for Continuous Improvement by D.L.Shah Trust (2 Copies- A,B)	Mody Suresh M.

**NATIONAL CENTRE FOR QUALITY MANAGEMENT, MUMBAI
LIBRARY BOOK LIST**

SR. NO.	BOOK TITLE	AUTHOR(S)
214	Reflection on Our Times – By DL Shah Trust (2 Copies-A,B)	Haskar P.N.
215	Made In India Book Four – Benchmarking and Process Improvement	Mody S.M.
216	Quality Assurance for Chemical and Process Industries – A manual of good practices – II edition	ASQ Chemical Process Industry Divn.
217	Statistical technique in ISO 9000 Certification (Identification and Use)	Banerjee B.
218	Construction of Quality & Quality Standards – The European Perspective (Xerox Bound Copy)	Atkinson George
219	Statistical Quality Control – 6 th Edition	Grand Engene L. Leavenworth Richard S.
220	Root Cause Analysis – A tool for TQM	Dell Lary, Anderson Gaylord
221	Proceedings ASQ's 52 nd Annual Quality Congress	ASQ
222	National Quality Award 1998 Criteria for Performance Excellence	Malcom Baldrige (NIST)
223	Employee Trg. And Motivation – A practical Manual	Narendra Ahuja
224	Merck pricelist 1997 –98	MERCK
225	Quality Status Survey	Joshipura M.R.
226	National Conference Dec'96 Souvenior	NCQM
227	National Conference on Quality Brand India Nov'97	NCQM
228	Encyclopedia of TQM	Ross Joel E.
229	Managing Human Resources (2)	Petric J.A. Furr D.S.
230	Total Quality in Marketing	Johnson William, Chvala, Richard J.
231	Total Quality & Organization Development	Lindsay W.M., Petric J.A.
232	Total Quality Service	Stamatis D.H.
233	Total Quality in Information Systems & Technology	Woodal Jack, Rebuck
234	Total Quality in Research and Development	McLaughlin Greory C.
235	The Tick IT Guide	
236	CE Marking of Medical Devices	SGS
237	CE: Ticket to European Market (Standard)	KEMA
238	100 Years of CII	CII
239	IMC Ramkrishna Bajaj National Quality Awards Guidelines 1998	
243	Maharashtra Emerging Giant As	MEDC
244	The complete guide to CQE	Thomas Pyzdek
245	The Complete Guide to CQE – Soln. Manual	Thomas Pyzdek
246	Bill Gates Business- The speed of thought Using a digital Nervous System	Bill Gates
247	ISO 9000 (II Edition)	Bagchi Tapan
248	Handbook of TQM	Mohanty R.P. & Lakhe R. R.
249	Managing Quality	Murthy D.B.N.
250	Advance Tools for Quality Management Made in India Service Book 6	Mody S.M.
251	Quality from many Perspectives – Part II (2 copies)	Navin S. Dedhia
252	Malcolm Baldrige 1998 Criteria for Performance Excellence	NIST
253	Total Quality Control (III Edition)	Armand Feigenbaum
254	BSI – Draft BS EN ISO 9000 Reference Book	BSI Standard

**NATIONAL CENTRE FOR QUALITY MANAGEMENT, MUMBAI
LIBRARY BOOK LIST**

SR. NO.	BOOK TITLE	AUTHOR(S)
255	Interface Between SPC & ISO	B.Banerjee
256	Draft International Standard ISO/DIS 9000	ISO Standard
257	Reference Guide to ISO Certification	K.R. Singhal
258	Reference Guide to ISO Certification	K.R. Singhal
259	Draft International Standard ISO/DIS 9000	ISO Standard
260	Re-engineering Organizational Productivity	Satish Pai, S. Ravishankar, R.K. Mishra
261	The Witch Doctors	John Micklethwait & Andrian Wooldridge
262	ISO 9000: 2000 QMS on 3 rd March 2000	NCQM & Quality Advisor
263	Human Resources Development for Adjustment at Enterprise Level – Participant’s Manual	C.S. Venkata Ratnam
264	Human Resources Development for Adjustment at Enterprise Level – Facilitator’s Guide	C.S. Venkata Ratnam
265	Quality & productivity	William G Fenner
266	Reference Guide to ISO 9000 Certification	K.R. Singhal
267	How to Boost Your Brain Power	Roger B. Yepsen
268	Climbing the Corporate Ladder	William Davis
269	Development Management	Ronnie Lessem
270	Give and Take	Jack Gratus
271	Running Things – The Art of Making Things Happen	Philips B. Crosby
272	How you can Win Competition	Elizabeth Simpson
273	Instant Vocabulary	Ida L. Ehrlich
274	Innovation & Creativity	Jonne Ceserani, Peter Greatwood
275	How to Write marketing Copy that gets results	James Essinger
276	Mind Skills for Managers	Samuel Malone,
277	Motivating People to Perform	Trevor Bentley
278	Corporate Charisma	Dr. Paul Temporal, Dr. Alder
279	Statistical Quality Control (6 th Edition)	Eugene L. Grant, Richard Leavenworth
280	Marketing Plans – with a winning edge	Angela Hatton
281	Importance of Quality in Export	MVIRDC, World Trade Centre, Mumbai
282	Human Resources & Industrial Relations– Volume 1	C.S. Venkata Ratnam
283	Human Resources & Industrial Relations– Volume 2	C.S. Venkata Ratnam
284	ASQ – 54 th Annual Quality Congress Proceedings – AQC 2000	American Society for Quality
285	One Day Workshop on “Metrology & Calibration System for Meeting ISO 9000 QMS requirements	NCQM & Pilot Test House
286	Complete Guide to ISO 14000	Richard B. Clement
287	Web Design Fundamentals Handbook	Daniel Gray
288	Root Cause Analysis – simplified Tools and Techniques	Bjorn Andersen
289	Business Process Improvement Toolbox	Bjorn Anderson
290	Quality Quotes	Helio Gomes
291	Principals of Quality Costs – 3 rd Edition	Jack Campanella
292	Improving performance Through Statistical Thinking	Galen Britz, Donald Emerling, Lynne Hare, Roger Hoerl
293	The Quality Box	Nancy R. TAgue

**NATIONAL CENTRE FOR QUALITY MANAGEMENT, MUMBAI
LIBRARY BOOK LIST**

SR. NO.	BOOK TITLE	AUTHOR(S)
294	Success through Quality – Support Guide to Journey to Continuous Improvement	Timothy j. Clark
295	Mapping Work Processes	Dianne Galloway
296	Statistical Quality Control Using EXCEL	Steven Zimmerman, Marjorie Icenogle
297	Managing Change Practical Strategies for competitive Advantage	Kari Tuominen
298	From Baldrige to the Bottom Line – A Road Map for organizational Change and Improvement	David W. Hutton
299	The Certified Quality management handbook	Quality Management Div. ASQ
300	The Certified Quality management handbook – Supplement Section	ASQ Quality Press
301	Criteria Shift – The future of Quality In Organizational Performance	Lori L.Silverman, Annabeth L. Propst
302	Integrating ISO 14001 into QMS	Marilyn Block, Robert Marash
303	High Quality Leadership – Practical Guidelines to Becoming more Effective Manager	Erwin Rausch, John Washbush
304	Principle and Practices of Organizational Performance Excellence	Thomas J. Cartin
305	Managing Quality Fads – How American Business Learned To Play The Quality Game	Robert E. Cole
306	Perspectives In Total Quality	Michal J. Stahl
307	Managing Quality and Human Resources	Barrie G. Dale, Cary L. Cooper Adrain Wilkinson
308	Implementing TOTAL QUALITY MANAGEMENT	Joseph R. Jablonski
309	Handbook for Implementing Key Quality Tools & Techniques	Barrie Dale & Ruth McQuater
310	Essentials of Supply Chain Management	R. P. Mohanty, S.G.Deshmukh
311	Creating Customer – Driven Quality	Akhilesh N. Singh
312	100 Methods for Total Quality Management	Gopal K. Kanji & Mike Asher
313	The Quality Audit Handbook – Second Edition	ASQ Quality Audit Division J. P. Russell, Editor
314	Concise Commentary on ‘ISO 9001 : 2000’	K. R. Singhal
315	Quality in the Next Millennium Summary	Navin S. Dedhia
316	Quality Made Simple	Navin S. Dedhia
317	International Trade Centre – World Directory 2001 (Two copies)	UNCTAD/WTO
318	Interface Between SPC & ISO (2 copies A,B)	B. Banerjee
319	Beyond Customer Satisfaction to Customer Loyalty (The Key to Greater Prolifiability)	Keki R. Bhote
320	World Class Quality (2 nd Edition)	Keki R. Bhote and Adi K. Bhote
321	Technology of Portland Cements (2 nd Edition)	H. N. Banerjee
322	Quality Pays	Gunter Rommel, Felix Bruck, Raimund Diederichs, Rolf-Dieter Kempis Hans-Wener Kaas Gunter Funry, Volker Kurfess
323	Business Process Improvement	H.J. Harrington

**NATIONAL CENTRE FOR QUALITY MANAGEMENT, MUMBAI
LIBRARY BOOK LIST**

SR. NO.	BOOK TITLE	AUTHOR(S)
324	Competing through Technology and Manufacturing	Sanjay Kathia
325	Jack Welch and the Ge Way	Robert Slater
326	K. R. Singhal's Reference Directory of Trade Promotion Organization	K. R. Singhal
327	What is Six Sigma?	Pete Pande & Larry Halpp
328	The Six Sigma Way	Peter S. Pande, Robert P. Neuman, Ronald R. Cavanagh
329	Benchmarking Global Manufacturing	Jeffrey G. Miller, Arnoud De Meyer, Jinichiro Nakane
330	Six Sigma for Managers	Greus Group
331	TQM & Purchasing	S. M. Mody
332	Strategic Six Sigma	Dick Smith and Jerry Blakeslee with Richard Koonce
333	Six Sigma Team Dynamics (The Elusive Ke to Project Success)	George Eckes
334	The Dance of Change	Peter Senge, Art Kleiner, Charlotte Roberts, Richard Ross George Roth, Bryan Smith
335	The Vision of Six Sigma	Mikel J. Harry
336	CD of Proceedings of 56 th Annual Conference of ASQ	ASQ
337	Antarrashtriya Manak ISO 9001:2000 Gunavatta Prabandh Pranali Per Jankari (Hindi Version)	K. R. Singhal
338	Compendium of Textile Statistics 1998	Office of Textile Commissioner
339	Consumer Purchases of Textiles – 1998 Part-I	Textiles Committee
340	Diploma Course in Quality Management (Revised : Effective January 1994) (Discount Learning Programme) (Green)	NCQM
341	DQM (Effective January 1994) (Blue)	NCQM
342	DQM (Revised : Effective January 1994) (White)	NCQM
343	DQM (Revised : Effective January 1994) (Yellow)	NCQM
344	The Power of Ultimate Six Sigma	Keki Bhote
345	Why Every American Executive Must Fight for Quality 'American Samurai'	William Lareau
346	Global Quality (The Management Culture)	John Macdonald & John Piggott
347	The Quality Secret (The Right Way to Manage)	William E. Conway
348	Juran Institute 'Total Quality Management' - A Practical Guide	Qimpro Consultants , P. Ltd., Mumbai
349	Juran on Quality Improvement (Action Guide)	Qimpro Consultants , P. Ltd., Mumbai
350	The Empowered Manager : Positive Political Skills at Work	Jossey – Bass Publishers
351	D.L.Shah Trust – Tade Support Service'Applying ISO 9000 Quality Management Systems'	International Trade Centre UNCTAD/WTO
352	The Learning Alliance, Systems Thanking in Human Resource Development	Jossey-Bass Publishers , San Francisco
353	TPM Development Programme	Seiichi Nakajima
354	A revolution in Manufacturing : - The SMED System	'Shigeo Shingo'
355	But We Are Different - Quality For The Service Sector	John Macdonald
356	How to Make Improvements	U. N. Bhrany

**NATIONAL CENTRE FOR QUALITY MANAGEMENT, MUMBAI
LIBRARY BOOK LIST**

SR. NO.	BOOK TITLE	AUTHOR(S)
357	Company-wide Quality Control is a Revolutionary Concept for Management	K. Ishikawa, Japan
358	Quality Management (2 copies)	S. M. Mody
359	Quality Planning (2 copies)	S. M. Mody
360	(Employee Involvement in Retail and Office Improvement)	
361	A TQM Approach to Achieving Manufacturing Excellence	Richard Shores
362	Understanding Total Quality Management	John Macdonald
363	Total Quality Management (Second Edition)	Dale H. Besterfield, and others
364	Ethics, Indian Ethos and Management	S. Balachandran, K.C.R. Raja & B.K.Nair
365	The Six Sigma Basic Training Kit	The Juran Institute
366	World - Class Manufacturing (A strategic Perspective)	B.S. Sahay, K.B.C. Saxena & Ashish Kumar
367	Discrete Discriminant Analysis	Matthew Goldstein & William R. Dillon
368	ISO Quality System 9000 (Department By Department Implementation For The Certification Audit)	Jack Kanholm
369	Guide to Quality Control	Karoru Ishikawa
370	Management For Quality Improvement - The 7 New QC Tools	Shigeru Mizuno
371	Root Cause Analysis - A Tool For Total Quality Management	Paul F. Wilson , Larry D. Dell & Gaylord F. Anderson
372	Plots, Transformations And Regression - An Introduction to Graphical Methods of Diagnostic Regression Analysis	A.C. Atkinson
373	Quality Samurai - Designed Pathways For TQM Implementation	T.R. Natarajan , Edwina Pio
374	Total Quality Management - Implementing Continous Improvement	Joseph & Susan Berk
375	Experiments With Mixtures - Designs, Models, And The Analysis Of Mixture Data (2nd Edition)	John A. Cornell
376	Strategies Into The 1990s - The Masterplan Guide to Profitable Sales and Marketing Development	John Shaw
377	Probability Charts For Decision Making	James R. King
378	Handbook Of Methods Of Applied Statistics - Volume I (Techniques of Computation, Descriptive Methods, and Statistical Inference)	I. M. Chakravarti, R.G. Laha & J. Roy
379	An Introduction To Linear Statistical Models, Volume 1	Franklin A. Graybill
380	Modern Elementary Statistics (4th Edition)	John E. Freund
381	Sample Size choice - Charts For Experiments With linear Models - Volume 14	Robert E. Odeh & Martin Fox
382	A Handbook Of Management Techniques	Micheal Armstrong
384	The QFD Book - The Team Approach to Solving Problems and Satisfying Customers Through Quality Function Deployment	Lawrence R. Guinta & Nancy C. Praizler
385	The Deming Route To Quality And Productivity (Road Maps & Roadblocks)	William W. Scherkenbach

**NATIONAL CENTRE FOR QUALITY MANAGEMENT, MUMBAI
LIBRARY BOOK LIST**

SR. NO.	BOOK TITLE	AUTHOR(S)
386	Evolutionary Operation -- A Statistical Method For Process Improvement	George E. P. Box. & Norman R. Draper
387	Statistician Quality Control (5th Edition)	Eugene L. Grant & Richard S. Leavenworth
388	Introduction To Quality Engineering -- Designing Quality Into Products And Processes	Genichi Taguchi
389	Economic Control Of Quality of Manufactured Product	W.A Shewhart
390	Design And Analysis Of Experiments (2nd Edition)	Douglas C. Montgomery
391	Statistical Method From The Viewpoint Of Quality Control (2 copies)	Walter A. Shewhart
392	Quality Or Else --- The Revolution In World Business	Lloyd Dobyns & Clare Crawford - Mason
393	Frontiers In Statistical Quality Control -- 2	H.J. Lenz, G.B. Wetherill & P.Th. Wilrich
394	Data Quality Control ---- Theory And Pragmatics	Gunar E. Liepins & V.R.R.Uppuluri
395	Quality Planning And Analysis	J.M.Juran & Frank M. Gryna, Jr.
396	Practical Experiment Designs For Engineers And Scientists	William J. Diamond
397	Statistical Methods In Research And Production	George E. P. Box , Wilfred R. Cousins
398	System Of Experimental Design --- Volume 1	Genichi Taguchi
399	System Of Experimental Design --- Volume 2	Genichi Taguchi
400	Principles Of Quality Control	Jerry Banks
401	Exploratory Data Analysis	John W. Tukey
402	Introduction To Statistical Quality Control (2 Edition)	Douglas C. Montgomery
403	Tools And Methods For The Improvement Of Quality	Howard Gitlow, Shelly Gitlow, Alan Oppenheim, Rosa Oppenheim
404	Quality Function Deployment - A Collection Of Presentations And QFD Case Studies	
405	Exploring Data Analysis- The Computer Revolution In Statistics	W.J. Dixon & W.L. Nicholson
406	Statistical Quality Control Handbook	
407	An Introduction to Probability Theory and Its Applications - Volume I (2nd Edition)	William Feller
408	Interpreting Multivariate Data	Vic Barnett
409	Statistical Methods (7th Edition)	George W. Snedecor, William G. Cochran
410	Sample-Size Determination	Arthur E. Mace
411	Distributions in Statistics -- Continuous Univariate Distributions -1	Norman I. Johnson
412	Distributions in Statistics -- Continuous Univariate Distributions -2	Norman I. Johnson
413	Applied Numerical Methods For Digital Computation - (2nd Edition)	M.L.James, G.M.Smith & J.C.Wolford
414	Mathematical Statistics	John E. Freund
415	Linear Statistical Inference And Its Applications	C. Radhakrishna Rao

**NATIONAL CENTRE FOR QUALITY MANAGEMENT, MUMBAI
LIBRARY BOOK LIST**

SR. NO.	BOOK TITLE	AUTHOR(S)
416	Sample Survey Methods And Theory -- Volume 1	Morris H. Hansen, William N. Hurwitz & William G. Madow
417	An Introduction to Probability Theory and Its Applications - Volume 2	William Feller
418	Introduction To Statistical Analysis (2nd Edition)	Wilfrid J. Dixon & Frank J. Massey, Jr.
419	Ideas Of Statistics	J. Leroy Folks
420	Introduction To Expert Systems	Peter Jackson
421	Expert Systems And Fuzzy Systems	Constantin Virgil Negoita
422	The Craft Of Probability Modelling -- A Collection Of Personal Accounts	J. Gani
423	DCC Exercises In Choice And Chance	William Allen Whitworth M.A
424	Introduction To Statistical Inference	Harold Freeman
425	Sample Design In Business Research	W. Edwards Deming
426	Distributions In Statistics -- Discrete Distributions	Norman I. Johnson
427	Nomography And Empirical Equations (2nd Edition)	Dale S. Davis
428	A New American TQM	Shoji Shiba, Alan Graham, David Walden
429	Beyond Strategic Vision (Effective Corporate Action with Hoshin Planning)	Michael Cowley
430	Process Quality Control (2 copies)	Ellis R. Ott
431	Sampling Techniques (2nd Edition)	William G. Cochran
432	The ISO 9000 Answer Book	Rob Kantner
433	Understanding Industrial Designed Experiments (4th Edition)	Stephen R. Schmidt, Robert G. Launsby
434	Quality Assurance in Health Care Services	Raandi Schmidt, Judith Trumbo, Ross Johnson
435	Fundamental Concepts in the Design of Experiments (3rd Edition)	Charles R. Hicks
436	Introduction to Experimental Statistics	C. C. Li
437	Handbook of Magazine Article Writing	Jean M. Fredette
438	100 Methods for Total Quality Management	Gopal Kanji & Mike Asher
439	The Team Handbook (2nd Edition) (2 copies)	Peter R. Scholtes, Brian L. Joiner, Barbara J. Streibel
440	The Improvement Guide	Gerald J. Langley, Kevin M. Nolan, Thomas W. Nolan, Clifford L. Norman, Lloyd P. Provost
441	Vision in Action	Benjamin B. Tregoe, John W. Zimmerman, Ronald A. Smith, Peter M. Tobia
442	Understanding Variation - The Key to Managing Chaos	Donald J. Wheeler
443	Basic Statistical Methods for Engineers and Scientists (3rd Edition)	John B. Kennedy, Adam M. Neville
444	Problem Solving Techniques	K. Ganapathy, Prof. V. Naraya, B. Subramaniam
445	The Official Guide to DATA WAREHOUSING	Harjinder S. Gill, & Prakash C. Rao
446	The Memory Jogger II	Micheal Brassard & Diane Ritter

**NATIONAL CENTRE FOR QUALITY MANAGEMENT, MUMBAI
LIBRARY BOOK LIST**

SR. NO.	BOOK TITLE	AUTHOR(S)
448	Measurement Systems Analysis	Lary Barentine
449	Evaluating the measurement process 2nd Edition	Donald J. Wheller & Richard W. Lyday
450		
451	Introduction to Finite Mathematics.	Kemeny, Snell, Thompson
452	Microcomputers Graphics Techniques & Applications	Donald Hearn, M. Pauline Baker
453	Systems Engineering And Analysis	Benjamin S. Blanchard, Wolter J. Fabrycky
454	Mathematical Handbook of Formulas and Tables	Murray R. Spiegel
455	First Year College Mathematics	Frank Ayres, Jr.
456	Computer Process Control : Modeling and Optimization	T.H. Lee, G.E. Adams & W.M. Gaines
457	Theory and Problems of Laplace Transforms	Murray;R. Spiegel
458	Theory and Problems of Complex Variables	Murray;R. Spiegel
459	Graphical Techniques For Multivariate Data	Brian Everitt
460	Fitting Equations To Data	Cuthbert Daniel & Fred S. Wood
461	Intoduction To Multivariate Statistical Analysis	Walter A, Shewhare & Samuel S. Wilks
462	Numerical Analysis	Ian Jacques & Colin Judd
463	Quality Planning And Analysis	J,M, Juran & Frank M. Gryana, Jr.
464	Statistical Quality Control And Operational Research	C.R. Prasad
465	Applications of Quality Control In The Service Industries	A.C. Rosander
466	Readings In The Management Of Innovation (2nd Edition)	Micheal L. Tushman & William L. Moore
467	Statistical Reasoning (2nd Edition)	Gary Smith
468	Lady Luck The Theory Of Probability	Warren Weaver
469	C.R.C Standard Mathematical Tables	Charles D. Hodgman
470	Experimental Design Sample Size Determination And Block Desings	D. Rasch & G. Herrendorfer
471	A Programmed Introduction To Probability	John R. Dixon
472	How To Write And Publish Engineering Papers And Reports	Herbert B. Michaelson
473	Artificial Intelligence For Micro Computers The Guide fof Business Decisionmakers	Mickey Williamson
474	Statistical Thinking For Managers (3rd Edition)	David K. Hildebrand & Lyman Ott
475	Knowledge Based Systems For Management Decisions	Robert J. Mockler
476	Business Forecasting (3rd Edition)	John E. Hanke & Arthur G. Reitsch
477	Graphical Methods For Data Analysis	John M. Chambers, William S. Cleveland, Beat Kleiner
478	Applied Reliability	Paul A. Tobial & David Trindade
479	Changing School Culture Through Staff Development	Bruce Joyce
481	The Reengineering Revolution a Handbook	Micheal Hammer & Steven A. Stanton

**NATIONAL CENTRE FOR QUALITY MANAGEMENT, MUMBAI
LIBRARY BOOK LIST**

SR. NO.	BOOK TITLE	AUTHOR(S)
482	The Customer Driven Company - Moving from talk to action	Richard C. Whiteley
483		
484	Distribution Sampling For Computer Simulation	T G Lewis
485	Introduction to Professional Recording Techniques	Bruce Bartlett
486	Designed Experiments and Information	Richard P Verseput
487	Advanced Calculus	M R Spiegel
488		
489		
490	Technique of Reliability Analysis	Rao Palanki
491	The Memory Jogger (A Pocket Guide of Tools)	
492	Managing Team - Guidelines & Principles (A, B)	Centre for Quality of Management
493	The Method for Priority Marking (A, B)	Centre for Quality of Management
494	The 7-Step Problem Solving Method (A, B)	Centre for Quality of Management
495	Concept Engineering (A, B)	Centre for Quality of Management
496	The Language Processing Methods (A, B)	Centre for Quality of Management
497	Diagnosing Teamwork Through The QI Story (A, B)	Centre for Quality of Management
498	Tree Diagrams (A, B)	Centre for Quality of Management
499	9-Step Project Planning System (A, B)	Centre for Quality of Management
500	Basic Statistics - Tools For Continuous Improvement (4th Edition)	Mark. J. Kiemle, Stephen R. Schmidt & Ronald J. Berdine
501	Advanced Seminar On Spectral Analysis Of Time Series	Bernard Harris
502	An Introduction To Probability Theory And Its Applications - Volume 1 (2nd Edition)	William Feller
503	Sampling Techniques (2nd Edition)	William G. Cochran
504	Sampling Theory Of Surveys With Applications	Pandurang V. Sukhatme
505	Elementary Statistics (5th Edition)	Mario F. Triola
506	Probability With Statistical Applications (2nd Edition)	Frederick Mosteller, Robert E. Roureke & George B. Thomas, Jr.
507	Statistical Models In Applied Science	Karl V. Bury
508	Stochastic Processes ---- (1966 Rutgers 1966 The State University)	Emanuel Parzen
509	The First Course In Stochastic Processes	Samuel Karlin
510	Statistics: An Intuitive Approach	Lincoln L. Chao
511	Computer - Aided Multivariate Analysis (2nd Edition)	A.A. Afifi & Virginia Clark
512	Modern Probability Theory And Its Applications	Emanuel Parzen
513	Learning & The Nature Of Mathematics	William E. Lamon
514	Hand book Of Methods Of Applied Statistics	I. M. Chakravarti, R.G. Laha & J. Roy

**NATIONAL CENTRE FOR QUALITY MANAGEMENT, MUMBAI
LIBRARY BOOK LIST**

SR. NO.	BOOK TITLE	AUTHOR(S)
515	Tables Of The Non - Central t-Distribution	George J. Resnikoff & Gerald J. Lieberman
516	Simultaneous Statistical Inference	Rubert G. Miller, Jr.
517	Advanced Calculus	Ivan S. Sokolnikoff
518	Numerical Methods For Science And Engineering	Ralph G. Stanton
519	Applied Regression Analysis, Second Edition	N.R. Draper & H. Smith
520	Statistical Explanation And Statistical Relevance	Wesley C. Salmon , Richard C. Jeffrey & James G. Greeno
521	Experimental Designs (2nd Edition)	William G. Cochran & Gertrude M. Cox
522	Parameter Estimation In Engineering And Science	James V. Beck & Kenneth J. Arnold
523	Introduction To Statistical Data Processing	Theodor D. Sterling & Seymour V. Pollack
524	Business As Unusual - The Handbook For Managing And Supervising Organizational Change	Price Pritchett, Ph.D. & Ron Pound, Ph.D.
525	Reliability In Engineering Design	K.C, Kapur & L.R. Lamberson
526	Reliability: Management, Methods, And Mathematics	David K. Lloyd & Myron Lipow
527	Reliability Principles And Practices	S.R. Calabro
528	Operations Research ---- Methods And Problems	Maurice Sasieni, Arthur Yaspn & Lawrence Friedman
529	Introduction To Dynamic Programming	George L. Nemhauser
530	Decision Analysis -- Introductory Lectures On Choices Under Uncertainty	Howard Raiffa
531	Choice And Chance -- With One Thousand Exercises	William Allen Whitworth, M.A
532	Engineering Design For Performance	Keith Sherwin
533	Design And Analysis Of Integrated Manufacturing Systems	W. Dale Compton
534	Illinois Institute Of Technology -- Principles And Design Of Production Control Systems	Evan D. Scheele, William L. Westerman & Robert J. Wimmert
535	Measurement Systems --- Applications And Design	Ernest O. Doebelin
536	Statistical Theory Of Reliability And Life Testing Probability Models	Richard E. Barlow & Frank Proschan
537	Probabilistic Reliability: An Engineering Approach	Martin L. Shooman
538	Hand Book Of Dimensional Measurement (2nd Edition)	Francis T. Farago
539	Geometric Dimensioning And Tolerancing (Applications and techniques for use in design,manufacturing, and Inspection)	James D. Meadows
540	Methods For Statistical Analysis Of Reliability And Life Data	Nancy R.Mann, Ray. E.Schafer & Nozer D. Singpurwalla
541	Statistical Models And Methods For Lifetime Data	J.F. Lawless
542	Applied Reliability	Paul A. Tobias & David Trindade
543	Geometric Dimensioning And Tolerancing (Wordbook And AnswerBook)	James D. Meadows
544	Quantitative Analysis For Management (4th Edition)	Barry Render/ Ralph M. Stair, Jr.

**NATIONAL CENTRE FOR QUALITY MANAGEMENT, MUMBAI
LIBRARY BOOK LIST**

SR. NO.	BOOK TITLE	AUTHOR(S)
545	Manufacturing Processes (8th Edition)	B.H. Amstead, Phillippe F. Ostwald & Myron L. Begeman
546	Principles Of Industrial Measurement For Control Applications	Ernest Smith
547	Principles Of Engineering Economy (4th Edition)	Eugene L. Grant & W. Grant Ireson
548	Reliability Theory And Practice --- International Series In Engineering	Igor Bazovsky
549	Applications, Basics, And Computing Of Exploratory Data Analysis	Paul F.Velleman & David C Hoaglin
550	Introduction To The Theory Of Statistics (2nd Edition)	Alexander M. Mood & Franklin A. Graybil
551	Probability & Statistics With Reliability Queuing, And Computer Science Applications	Kishor S. Trivedi
552	Nonparametric Statistics For The Behavioral Sciences	Sidne Siegel
553	Technical Writing -- Principles, Strategies, & Reading (2nd Edition)	Diana C.Reep
554	Project Management -- A Managerial Approach (3rd Edition)	Jack R. Meredith & Samuel J. Mantel, Jr.
555	Continuous Improvement And Measurement For Total Quality (Team - Based Approach)	Dennis C. Kinlaw
556		
557	Introduction to Quality Engineering Designing Quality Into Products And Processes	Genichi Taguchi
558	World Class Quality -- Using Design Of Experiments To Make It Happen	Keki R. Bhote
559	NCSS -- Statistical Software (Software Catalog)	
560	Commit To Quality	Patrick L. Townsend With Joan E. Gebhardt
561	Quality Engineering Using Robust Design	Madhav S. Phadke
562	Introduction To Statistics For Business Decisions	Robert Schlaifer
563	The Lognormal Distribution -- With Special Reference to Its Uses In Economics	J.Aitchison & J.A.C.Brown
564	Stochastic Processes ---- (1766 Rutgers 1966 The State University)	L.Takacs
565	Mathematical Methods In Statistics A Workbook	David Freedman & David Lane
566	Structured Analysis And System Specification	Tom Demarco , Foreword by : P.J.Plauger
567	Computer Modeling And Simulation	Francis F. Martin
568	Systems Analysis : A Diagnostic Approach	Van Court Hare, Jr.
569	Statistical Design And Analysis Of Experiments	Peter W.M.John
570	Methods For Statistical Analysis (2nd Edition)	Cyril H. Goulden
571	Statistics for Experimenters -- An Introduction to Design,Data Analysis, And Model Building	George E.P.Box,William G.Hunter & J.Stuart Hunter
572	Analysis Of Variance In Complex Experimental Designs	Harold R. Lindman
573		
574		
575		
576		

**NATIONAL CENTRE FOR QUALITY MANAGEMENT, MUMBAI
LIBRARY BOOK LIST**

SR. NO.	BOOK TITLE	AUTHOR(S)
577		
578	Introduction To Statistical Quality Control	Douglas C. Montgomery
579	Sed & Awk	Dale Dougherty
580	VisualAge TeamConnection Enterprise Server From CMVC To TeamConnection Version 3	Jean Gedeon, Lee Perlow, Kevin Postreich, Angel Rivera
581		
582		
583	Statistics for Experimenters – An Introduction to Design, Data Analysis, And Model Building	George E.P.Box, William G. Hunter & J. Stuart Hunter
584	Object Oriented Modelling And Design	James Rumbaugh, Micheal Blaha, William Premerlani, Frederick Eddy, William Lorensen
585		
586		
587		
588		
589		
590	Learning The Korn Shell	Bill Rosenblatt
591	Nonparametric Techniques In Statistical Inference	Madan Lal Puri
592	Out Of The Crisis	W Edwards Deming
593	The Advanced Theory Of Statistics -- Volume 1 (2nd Edition)	Maurice G. Kendall, M.A. & Alan Stuart, B.Sc.
594	Interactive Data Analysis - A Practical Primer	Donald R. McNeil
595	Statistics For The Practitioner -- Formulas Worksheets Tables	
596	Reliability Handbook	W. Grant Ireson,
597	The Design And Analysis Of Industrial Experiments (2nd Edition)	Owen L Davies
598	Basic Experimental Strategies And Data Analysis -- For Industrial and Quality Improvement Studies	John Lawson, & John Erjavee
599	Design Of Experiments A Realistic Approach -- Volume 5	Virgil L. Anderson & Robert A. Mclean
600	Operations Research ---- Methods And Problems	Maurice Sasieni, Arthur Yaspn & Lawrence Friedman
601	Practical Experiment Designs For Engineers And Scientists (2nd Edition)	William J. Diamond
602	Building A Data Warehouse For Decision Support	Laura L Reeves
603	Guide To Quality Control	Kaoru Ishikawa
604	Closing The Quality Gap Lessons From America's Leading Companies	
605	Total Quality Management For Software	G. Gordan Schulmeyer & James I. McManus
606	Statistical Quality Control Handbook	
607	Quantitative Methods For Quality And Productivity Improvement	Marilyn K. Hart & Robert F. Hart
608	Knowledge Based Management -- Unleashing The Power Of Quality Improvement	Stephen R. Schmidt, Mark J. Kiemele & Ronald J. Berdine

**NATIONAL CENTRE FOR QUALITY MANAGEMENT, MUMBAI
LIBRARY BOOK LIST**

SR. NO.	BOOK TITLE	AUTHOR(S)
609	Design And Analysis Of Industrial Experiments	L.R.Connor,W.R.Cousins,O.L. Davies,F.R.Himsworth, G.P.Sillitto
610	Experimental Design Theory And Application	Walter T.Federer
611	Quality On Trial - Bringing Bottom Line Accountability To The Quality Effort (2nd edition)	Roger J.Howe, Dee Gaeddert & Maynard A. Howe
612		
613	World Class Manufacturing - The Lessons Of Simplicity Applied	Richard J. Schonberger
614	Statistical Method From The Viewpoint Of Quality Control	Walter A. Shewharrrt
615	Acceptance Sampling A Symposium	
616	Measuring Customer Satisfaction - Development And Use Of Questionnaires	Bob E.Hayes
617	The Design And Analysis Of Experiments	Oscar Kempthorne
618	The Goal Excellence In Manufacturing	Eliyahu M. Goldratt & Jeff Cox
619	Reengineering The Corporation - A Manifesto For Business Revolution	Micheal Hammer & James Champy
620	The Second Industrial Divide Possibilities For Prosperity	Micheal J. Piore & Charles F. Sabel
621	Engineering Statistics	Bowker & Lieberman
622	Techniques Of Structured Problem Solving	Arthur B. Van Gundy, Jr. Ph.D.
623	Zero Inventories	Robert W. Hall
624	Engineering Cost Analysis	Courtland A. Collier & William B. Ledbetter
625		
626	NCSS-- Advanced Statistictics (Reference Manual)	
627		
628		
629	Quality Control In Automation	Ken Shout
630	Statistics for Experimenters -- An Introduction to Design,Data Analysis, And Model Building	George E.P.Box,William G.Hunter & J.Stuart Hunter
631	Acceptance Sampling In Quality Control	Edward G. Schilling
632	Sampling Inspection Tables - Single And Double Sampling	Harold F.Dodge & Harry G. Romig
633	ISO Documentation 9000 (2nd Edition)	Jack Kanholm
634	Just In Time Manufacture	C.A,Voss
635	Become A Top Consultant How The Experts Dolt	Ron Tepper
636	Probability Charts For Decision Making	James R. King
637		
638	Quality Engineering Using Robust Design	Madhav S. Phadke
639	Statistical Models In Engineering	Gerald J. Hahn & Samuel S. Shapiro
640		
641		
642	Design For Quality (An introduction to the best of taguchi and western methods of statistical experimental design)	Robert H. Lochner & Joseph E. Matar
643	Process Control, Capability And Improvement	

**NATIONAL CENTRE FOR QUALITY MANAGEMENT, MUMBAI
LIBRARY BOOK LIST**

SR. NO.	BOOK TITLE	AUTHOR(S)
644	An Introduction To Off-Line Quality Control For Improvement Of Methods Process & Process Designs	
645	Quality Assurance In Product Design And Development	
646	Quality Control And Standardisation	
647	Introduction To Off - Line Quality Control	Genichi Taguchi & Yu- In W.U
648	Statistical For Biological Agricultural And Medical Research	Ronald A. Fisher & Frank Yates
649	Quality Control And Industrial Statistics - 5th Edition	Acheson J. Duncan
650	Glossary And Tables For Statistical Quality Control	
651	Measuring Customer Satisfaction – In The Telecommunications Industry	
652	The Complete Book Of Business Plans - Simple steps to writing a powerful business plan	Joseph A. Covello & Brian J. Hazelgren
653	Biometrika Tables For Statisticians Volume 1 (3rd Edition)	E.S. Pearson & H.O. Hartley
654	Machine Capability Studies	
655	Continuing Process Control And Process Improvement Capability	
656	Lean Six Sigma	Michael George
657	Six Sigma Business Scorecard	Pravin Gupta
658	Total Quality Management - 3 rd Edition	Dale H. Besterfield , Carol Besterfield-Michna , Glen H. Besterfield, Mary Besterfield-Sacre
659	Leaning Into Six Sigma	Barbara Wheat, Chuck Mills & Mike Carnell
660	TQM in the Service Sector	R. P. Mohanty & R. R Lakhe
661	Lean Six Sigma in Sickness and in Health	Forrest Breyfogle/ Arvind Salvekar
662	Interface between SPC & ISO	B. Banerjee
663	Total Quality Management – Third Edition	Dale H. Besterfield, Carol Besterfield-Michna, Glen H. Besterfield, Mary Besterfield-Sacre
664	Handbook of Total Quality Management	R.P.Mohanty, R.R.Lakhe
665	TQM in the Service Sector	R.P.Mohanty, R.R.Lakhe
666	DIPTQM Paper-III Quality Management Systems Course Material (Spiral Bind copy)	NCQM
667	ISO 9001 Fitness Checker (UNCTAD / WTO) (A&B 2 copies)	NCQM Ajmer Centre
668	Abstracts File (What To Do After The Implementation of ISO 9001:2000 QMS?) (Think for ISO 14001 EMS Implementation)	K. R. Singhal
669	A Set of Guidance Literature on ISO 9001 : 2000	K. R. Singhal
670	Abstract Articles on Management Systems, Standards, TQM, Six Sigma, Business, Trade and related issues	K. R. Singhal
671	A Primary Study on Six Sigma (Six σ)	K. R. Singhal

**NATIONAL CENTRE FOR QUALITY MANAGEMENT, MUMBAI
LIBRARY BOOK LIST**

SR. NO.	BOOK TITLE	AUTHOR(S)
672	Awareness on Quality (Presentation)	K. R. Singhal
673	Awareness Programme on 5-S Practice (Presentation)	K. R. Singhal
674	ISO 9001 : 2000 Awareness (Presentation)	K. R. Singhal
675	Reference Guide to ISO 9000 Certification	K. R. Singhal
676	Bibliography of World Standards on Quality Control, Quality Assurances (Quality Management System)	K. R. Singhal
677	The ISO 9000 Handbook – 3 rd Edition	Robert W. Peach
678	A New American TQM – Four Practical Revolutions In Management	Shoji Shiba Alan Graham David Walden
679	Certified Quality Engineer Examination Guide	Jagadish Vani
680	A Review of Managing Quality And A Primer for the Certified Quality Manager Exam	Thomas J. Cartin Donald J. Jacoby
681	Implementing ISO 9001 : 2000	Pradeep Kumar Mathur
682	Total Quality Management : A Cross Functional Perspective	Ashok Rao, Lawrence P. Carr Ismael Dambolena, Robert J. Kopp, John Martin, Farshad Rafii, Phyllis Fineman Schlesinger
683	Cases in Total Quality Management – Manufacturing and Services	Heizer & Nathan
684	Customer and Market-Driven Quality Management	Johnson A. Edosomwan
685	Quality Reliability and Process Improvement (Eighth Edition)	Norbert Lloyd Enrick
686	Performance-Based Assessment	Paul F. Wilson Richard D. Pearson
687	Optimization & Variation Reduction in Quality	Wayne A. Taylor
688	Project Management (3 rd Edition) Strategic Design and Implementation	David I. Cleland
689	Introduction to Statistical Quality Control	Douglas C. Montgomery
690	Quality Engineering in Production System	Genichi Taguchi, Elsayed A. Elsayed, Thomas Hsiang
691	Continuous Improvement PDCA Cycles	Shyam Talawadkar
692	How to read a balance sheet (2 nd Revised Edition)	Universal Publishing Corpn. India
693	The Power of ‘ Six Sigma ’	Subir Choudhury
694	Understanding ISO 9000 : 2000	Prof. V. Narayana K. S. Prakasa Rao K. Ganapathy
695	Seven Habits of Highly Effective People	Stephen Covey
696	The Balanced Scorecard	Nils Goran Olve and Anna Sjostrand
697	Computers And Commonsense (3 rd Edition)	Roger Hunt John Shelley
698	Business on the Net	Kamlesh N. Agarwala

**NATIONAL CENTRE FOR QUALITY MANAGEMENT, MUMBAI
LIBRARY BOOK LIST**

SR. NO.	BOOK TITLE	AUTHOR(S)
		Amit Lal Deeksha Agarwala
699	The PC Handbook – A Guide to using the Personal Computer	
700	Windows XP Professional – Administrator’s Pocket Consultant	William R. Stanek
701	Total Quality Through Project Management	Jeffrey S. Leavitt, Philip C. Nunn
702	Total Quality Management	R. C. Gupta
703	Nano Thoughts on Management (2 copies - A & B)	Ketna L. Mehta
704	Six Sigma Study Guide	Bryan Donson, Paul A. Keller, Thomas Pyzdek
705	How to Start Your Own Business By Doing Business with the Government	Wayne Phillips
706	What Do Your Customers Really Want?	John F. Lytle
707	The 90 Minute Manager	David Bolchover, Chris Brady
708	Development Management	Ronnie Lessem
709	Reference Handbook of National Quality Institutes October 1995	
710	System of Experimental Design (Volume One)	Genichi Taguchi
711	Standard Manual of QUALITY AUDITING	Greg Hutchins
712	Creating Training Techniques Handbook (Second Edition) (Xerox Copy)	Robert W. Pike, CSP
713	The Home – Owner’s Survival Kit	A. M. Watkins
714	Consumer’s Marketplace Encyclopedia Second Edition 1980	American Consumer Publications, Inc.
715	Business Process Improvement	Ernst & Young LLP
716	Number Cruncher Statistical System Statistical Process Control Version 5.7	Reference Manual
717	The Elements of Grammar	Margaret Shertzer
718	The Art of Effective Communication	Charles J. Margerison
719	Industrial Engineering Challenges and Opportunities 21 st Century	Indian Institution of Industrial Engineering
720	The Life of Mahatma Gandhi	Louis Fischer
721	Measurement Systems Analysis (Ford) MSA	Reference Manual
722	Statistical Process Control (Ford) SPC	Reference Manual
723	Dress For Success	John T. Molloy
724	Teamwork is an Individual Skill	Christopher M. Avery
725	Understanding Quality	K. R. Singhal and Divya Singhal
726	Management Systems Awareness – Issue 1	K. R. Singhal
727	Management Systems Awareness – Issue 2	K. R. Singhal
728	Trade Support Services – Applying ISO 9000 Quality Management Systems	ITC

**NATIONAL CENTRE FOR QUALITY MANAGEMENT, MUMBAI
LIBRARY BOOK LIST**

SR. NO.	BOOK TITLE	AUTHOR(S)
729	Managing Total Quality - The Process for Improvement Roadmap To Problem Solving	Team Member Manual
730	Advanced Product Quality Planning (APQP) and Control Plan	Reference Manual
731	Measurement Systems Analysis	Reference Manual
732	Potential Failure Mode and Effects Analysis (FMEA)	Reference Manual
733	Production Part Approval Process (PPAP)	
734	Statistical Process Control (SPC)	Reference Manual
735	Quality System Assessment (QSA)	
736	Quality System Requirements QS-9000	
737	Fractional Factorial Experiment Designs for Factors at Two Levels	U.S. Department L of Commerce
738	Our Environment Std. X	ICSE
739	Our Environment Std IX	ICSE
740	Beeta Environmental Education 9	ICSE
741	Beeta Environmental Education 10	ICSE
742	ISO 9001 : 2000 QMS Awareness	K. R. Singhal & Divya Singhal
743	Environmental Studies Standard II	Navneet
744	General Science Book One – Standard Three	Maharashtra State Bureau of Textbk Prdcn and Curriculum Reseach
745	General Science Book Three – Standard Five	Maharashtra State Bureau of Textbk Prdcn and Curriculum Reseach
746	General Science Book Four – Standard Six	Maharashtra State Bureau of Textbk Prdcn and Curriculum Reseach
747	Documenting Quality for ISO 9000 and Other Industry Standards	Gary E. MacLean
748	Pathh...A Research Base for Entrepreneurial Excellence	Dr. Thomas Mathew, Dr. Pradip Manjrekar
749	Indian Dyestuff Industries Limited Suggestion Scheme is the Key, To Open Your Mind	SUN-GRACE-MAFATLAL
750	Number Cruncher Statistical System	Dr. Jerry L. Hintze
751	How to lie with Statistics	Parrell Huff
752	Computer Aided dates Analysis	Willam R. Green
753	Your Guide to Profit and Success on the Net	
754	Dimensioning and Tolerancing For Engineering Drawings	
755	Continuing Process Control and Process Capability Improvement	
756	Step by Step Book Keeping	Robert C. Ragan
757	Mathematical Programming	

**NATIONAL CENTRE FOR QUALITY MANAGEMENT, MUMBAI
LIBRARY BOOK LIST**

SR. NO.	BOOK TITLE	AUTHOR(S)
758	Machine Capability Studies	
759	Design of Devices and Systems	Willam H. Middendorf
760	Process Control, capability and Improvement	
761	The Computer Science Problem Solver	
762	The Critical Path to Corporate Renewal	Michael Beer
763	Process Optimization	W. Harman
764	Precision Measurement and Calibration Statistical Concepts and Procedures	Harry
765	Introduction to Matrikes and Linear Transformations	Paniel T. Fink Beiner
766	Goal Seeting – Key to Individual and Organisational Effectiveness	Charles L. Hughes
767	Software Reliability	Jeff
768	Operational Mathematics	Charchill
769	Statistics and Experimental Design In Engineering and the Physical Sciences	Fred C. Leone
770	The New Rational Manager	Charles H.
771	Team Problem Solving	Sandy Systematically
772	How To Apply Response Surface Methodology	John A. Cornell
773	TQM For Purchasing Management	James F. Cali
774	TOM Peters Thrivings on Chuol	TOM Peeters
775	An Invitation to QC	Hasime Karastu
776	Quality Circles	Durgesh Chandru
777	Essentials of TQM	Debra L. Morehouse
778	Total Quality Management	John Gilbert
779	Running Things The Art of Making Things Happen	Phillip B. Crosby
780	Total Quality Can Executives Guide for the 1990's	
781	Business Process Improvement Work Book	H. James Harrington
782	Quality Improvement through Defect Prevention	
783	Statistical Methods for Quality Improvement	Hitashi Kume
784	Theory of Constraints	Eliydher M. Goldwts
785	Mastering The Tools of QC	Toyoki ikeda
786	ISO 9000 in your company	Jack Kannolm
787	Made in India Self Assessment A Tool For Continuous Improvement	Suresh Mody
788	Made in India Advanced Tools of Quality Management	Suresh Mody
789	Quality from Many Perspectives	Navin S. Dedhia
790	Creating Customer Satisfaction Excellence	Suresh Mody
791	Environment Quiz Book	Rajeev Garg
792	Reinveing the Factory	Roy Harmon
793	Production Operations Management	Richard I. Levin
794	Taiichi Ohno	Norman Bodek
795	ISO 900 Quality Management (Hindi)	
796	IAWPC Technical Annual - X	

**NATIONAL CENTRE FOR QUALITY MANAGEMENT, MUMBAI
LIBRARY BOOK LIST**

SR. NO.	BOOK TITLE	AUTHOR(S)
797	Encyclopedia of Environmental Pollution and Control	R. K. Trivedy
798	Practical Methods in Ecology and Environmental Science	R. K. Trivedy
799	IAWPC Indian Association for Water Pollution Control	
800	Microsoft Excel for Windows	User's Guide 1, User's Guide 2
801	Microsoft Excel for Windows	Function Reference
802	Jamsa's 1001 C/C++ Tips and Floppy	Kris Jamsa
803	C++ for Dummies (2 nd Edition) and Floppy	Stephen R. Davis
804	C by Example (Special Edition)	Greg Perry
805	Practical C – Programming	Steve Oualline
806	C++ In Plain English	Brian Overland
807	C++ Primer Plus	Stephen Prata
808	Teach Yourself XML	Sandra E. Eddy and John E. Schnyder
809	XML by Example	Benoit Marchal
810	Mastering Lotus Notes	Kevin Brown, Kenyon Brown, Kyle Brown
811	Oracle DBA survival Guide & CD	Joseph B. Greene
812	Networking Technologies (Third Edition)	Debra Niedermiller-Chaffins
813	E-Business with Net. Commerce & CD	Samantha Shurety
814	HTML CD An Internet Publishing Toolkit	Vivian Neou Mimi Recker
815	HTML for Fun and Profit	Mary E. S. Morris
816	Teach Yourself WebPublishing with HTML 3.0 in a week (Second Edition)	Laura Lemay
817	Andrew Tobias' Managing Your Money IBM / DOS Version 9.0	User's Guide
818	Introduction to Visual Basic Programming (Module 1)	
819	Administration and Programming Guide for PalmOS Version 2.3	IBM
820	DB2 UDB for OS/390 and Continuous Availability	IBM
821	An Introduction to QUALITY ASSURANCE for the Retailers (2 copies 821A & 821B)	Pradip V. Mehta
822	ISO 9001 : 2000 Awareness (Presentation prepared by K R Singhal)	K. R. Singhal
823	ISO 9001 – 2000 (Marathi Edition)	Dr. Jayant Modak Sau Rashmi Ooddanwadikar
824	Excellence in Education Management (ISO 9001:2000, Quality Management System)	Sundar Kataria
825	Training Manual on ISO 9000: 2000 and TQM	Girdhar J. Gyani
826	Essential Business Letter	By the Editor of Socrates

**NATIONAL CENTRE FOR QUALITY MANAGEMENT, MUMBAI
LIBRARY BOOK LIST**

SR. NO.	BOOK TITLE	AUTHOR(S)
	1500 Ways to Say it Right	
827 A	Implementing Quality Management Systems in Schools	K. R. Singhal Dr. Divya Singhal
827 B	Implementing Quality Management Systems in Schools	K.R.Singhal & Dr. Divya Singhal
828	The Certified Six Sigma Black Belt Handbook	Donald W. Benbow and T. M. Kubiak
829	The Six Sigma Way –Team Fieldbook An Implementation Guide for Process Improvement Teams	Pande, Neuman & Cavanagh
830	Quality Management Practices (2 copies A, B) [ICQMP'07 International Conference – August 2007]	Dr. R. P. Mohanty
831	The Quality of Products and Services and Total Quality Control (4 xerox copy)	
832	Customer First	Denis Walkar
833	Technical Papers	
834	Winning with Quality	
835	Quality Circles	
836	Quality Assurance in Building	Asian Griffith
837	Six-day Evening Course on Cost Reduction Thro Method Study	IIIE
838	Implications of ISO 9000 for Marketing Mgmt.	
839	Management Audits	Allen Sayle
840	Advanced Product Quality Planning and Control Plan	
841	Quality Assurance in Construction	John M. Duncan
842	The One Minute Manager Meets the Monkey	Kenneth Blanchuod
843	On the Way Up	Terry Farnsworth
844	Business is People	M. K. Rustomji
845	Don't Say Yes When You Want to Say No	Feen Baer
846	The Quality System	Frank Caplan
847	Materials Management and Purchasing	Joe & Zekial
848	Quality of Telephone services	Vinod Kumar
849	Pandit Jawaharlal Nehru Centenary Celebration National Semnr	2 copies
850	Production Part Approval Process (PPAP)	Ford
851	Designing for Quality	Robert H. Lochner
852	The Power of Ethical Management	Kenneth Blanchued
853	Quality Systems	Jagjit Signh
854	Working Together	
855	Second Supplier Symposium on Taguchi Methods	
856	National Seminar on Aerospace Structures	
857	Parkinson's Law	John Marry
858	In Laws – Out Laws	John Marry
859		John Marry
860	The Law Ana the Profits	C. Northete Parkinson

**NATIONAL CENTRE FOR QUALITY MANAGEMENT, MUMBAI
LIBRARY BOOK LIST**

SR. NO.	BOOK TITLE	AUTHOR(S)
861	Measurement System Analysis (MSA)	Reference Manual
862	Western Regional Corporation Infrastructure Vision 2000	January 1997
863	Western Regional Corporation A Necessity and Opportunity	November 1995
864	Quality Assurance in Diagnostic Rudiology	Joy M. McLemore
865	I Know When I See It	John Guaspari
866	Elecrama – 90 Directory of Exhibitors	
867	Directory of Electronics Industry in Maharashtra	
868	New Product Planning	Harry Watton
869	Total Quality Management, Organisation and Strategy	James R. Evans
870	Design Engineering Projects	M. F. Spotts
871	Designing for Production	Benjamin W. Niebel & Baldwin
872	Plant Layout Developing and Improving Manufacturing Plants	Shubin Madeheim
873	Analysis for Production Management	Bowman and Fetter
874	Materials Management	N.K. Nair
875	Quality Control (A-B)	
876	IAWPC Technical Annual – XV 1988	Indian Asscn. For Water Pollution Control, Nagpur
877	Proceedings – EOQ'93 World Quality Congress Helsinki, Finland Vol. 2	
878	The 54 th Annual Quality Congress Proceedings AQC- 2000	
879	TICKIT A-B Making better Job of Software	
880	ISO 9000 + CQI = Profit – A/B/C (Indian Experiences)	Suresh Lulla Published By D L Shah Trust
881	Quality from many perspectives Part II	Navin S. Dedhia
882	Total Quality Control at Enterprise Level A-B-C	
883	Encyclopedia of Environmental Pollution And Control	P. K. Trivedi
884	Statistical Process Control and Related Quality Tools Book Two	Suresh Mody – DL Shah Trust
885	Quality Assurance in Construction	John Duncan, Brian Thorpe. Peter Sumer
886	Technical Annual – XI (IAWPC) – 1984	
887	Technical Annual – IX – 1982	
888	Technical Annual – VIII – 1981	
889	Continuous Quality Improvement by Suresh Lulla	D L Shah Trust (Part I)
890	Continuous Quality A-B Science APts	Book II - 2
891	Statistical Process Control and Related Quality Tools Book Two	Suresh Mody
892	Benchmarking and Process Improvement – Book Four – 3 cps	Suresh Mody by D L Shah Trust
893	Total Quality Control at Enterprise Level	Mr. L. Sandholm
894	General Criteria For Certification Bodies	

**NATIONAL CENTRE FOR QUALITY MANAGEMENT, MUMBAI
LIBRARY BOOK LIST**

SR. NO.	BOOK TITLE	AUTHOR(S)
	Operating Quality Systems Certification	
895	Guidance Notes for the Application of ISO 9002 / En 29002 / BS 5750 : Part 2 To the ambulance Services	
896	Understanding ISO 9002 Standard	Ship Management
897	CBI – Clothing Fabrics including grey cloth	
898	The CBI Unification of Europe Harmonizing Technical regulation	
899	CBI Clothing accessories	
900	Quality Engineering Vol.5 No. 2 1992-93	
901	Quality Engineering Vol.5 No. 4 1993	
902	Quality Engineering Vol. 7, No. 1, 1994-95	
903	Quality Engineering Vol. 7, No. 3 1995	
904	Quality Engineering / Vol. 7, No. 4 1995	
905	Quality – Indian Efforts 1996	D. L. Shah
906	ISO 9000 Forum Application Sysmpsium Technical Papers	3-4 Feb 1994 New Delhi Organised by 450 BIS
907	Guidance Notes For the Application of ISO 9002 / En 29002 / BS 5756 : Part 2 To the Food and Drink	
908	Guidance Notes for the Application of ISO 9002 / EN 29002 / BS 5756 : Part 2. Hotel and Catering	
909	Guideline Notes for the Application of BS 5750 Part 2 / ISO 9002 / EN 29002	
910	CBI How to obtain entry to the European Market for Medical Devices	
911	TQM and Purchasing A-B	Suresh Mody
912	Quality Engineering Vol. 7 No.2	
913	ISO 9001	Ashok Leyland Ltd.
914	Quality Engineering Vol. 5 No. 1	
915	Proceedings National Conference on Reliability Engineering	K. B. Mishra
916	Just intime – Japanese Management System	
917	1991 - ASQC Quality Congress transactions	Milwaukee
918	Technologies for Competitive Manufacturing	S. S. Pande
919	39 th Annual Quality Congress ASQ	
920	Proceedings 23 rd -25 th July 1987 National Convention on Quality Circle New Delhi	
921	Control of Fish Quality (2 nd Edition)	J. J. Connell
922	Quality Circles	Olgeil L. Crocker
923	Investigation by Experiment	D. V. S. Hedth
924	Third Assignment / Diploma in Management	
925	Excel Books	1996 Complete Catalogue
926	Handbook For Clerks of Works (3 rd Edition)	Gratur London Council
927	The Tenth International Conference –I Proceeding Of the Israel Society for Quality	Department of Architecture & Civic Design – Nov 14-17, 1994 Jerusalem
928	43 rd Annual Quality Congress – ASQC Becades	AQC Transaction
929	The ISO 9000 Enabler	
930	Jaico Catalogue 1993-94	
931	Profit Through Quality	CEI

**NATIONAL CENTRE FOR QUALITY MANAGEMENT, MUMBAI
LIBRARY BOOK LIST**

SR. NO.	BOOK TITLE	AUTHOR(S)
932	NABL – Criteria for Laboratory – 92	
933	The National Coordination of Testing and Calibration Facilities Programme	
934	AQC – 42 Annual Quality Congress Proceeding	
935	The National Coordination of Testing	
936	The Tenth International Conference II of the Israel Society for Quality	Nov 14-17, 1994 Jerusalem
937	Productivity	N P C
938	National Conference on Quality	NCQM
939	Energy Conservation. The Indian Experience	
940	All India SSI Directory	NSIC
941	Catalogue of Hellenic Standards	
942	40th Anniversary Quality Congress 1986	
943	Quality Quest A-B Oct-Dec 1989	
944	Competing through Technology	Sanjay Kathuvid
945	APCD Quality Quest	Crosby Apr-Jun 1991
946	Quality Assurance Manual and Forms and Control / Record	VJTI - CPMIAI
947	ASQC 41 st Annual Quality Congress 1987	
948	Rules and Syllabus of the institutions' & amination Part I and II	Mech. Tech. Engrs
949	Productivity	ITC
950	Total Quality Control a) enterprise level	
951	Quality Engineering Vol.8 No.4	
952	National Quality Month	CEI
953	IDBI Report on Development Banking in India 1988-89	IDBI
954	Rules and Syllabus of the Institution's Associate Membership	
955	Quality : Total Customer Service	Lynda King Taxlor
956	The QC Problem Solving Approach	Katsuga Hosotani
957	Statistical Quality Control	Eugenel Grant
958	Six Sigma Business Scorecard	Praveen Gupta
959	Maintenance and Spare Parts Manage	A. K. Banerji
960	Materials Management	Gopal Krishnan
961	ISO 9000 – Quality Systems Handbook (4 th Edition)	David Hoyle
962	The Corporate Self Assessment Handbook	Chris Hakes
963	Fundamentals of Q. C. and Improvement	Amitara Mitra
964	Total Quality Management	Dale H. Besterfield
965	Juran's Quality Control Handbook	J. M. Juran
966	Operation Research	M. Satyanarayana
967	Design and Analysis of Experiments (Third Edition)	Douglas C. Montgomery
968	Taguchi Techniques for Quality Engineering	Phillip J. Ross
969	Taguchi Methods of Explained	Tapan B. Bagchi
970	Reliability Engineering	I. S. Srinath
971	Value Engineering	M. S. Vittal
972	Customer Centered Six Sigma	Earl Naumann and Steven H. Holsington
973	Six Sigma A Breakthrough Approach Vol. II	
974	Six Sigma Vol. I	

**NATIONAL CENTRE FOR QUALITY MANAGEMENT, MUMBAI
LIBRARY BOOK LIST**

SR. NO.	BOOK TITLE	AUTHOR(S)
975	Schaum's Outline Series Statistics Theory and Problems of pld in SI Unit	Murray R. Splegel
976	Indian Textile Accessories & Machinery Manufacturers' Association MEBERS DIRECTORY 2008-09	ITAMMA
977	ISO 9001:2008 Small Changes, Big Opportunities	Dr. Nigel H. Croft
978	Empower India 2009	Exhibitor's Catalogue
979	Implementing ISO 9001:2000 A Reference Guide Two copies (A, B)	Divya Singhal , K. R. Singhal
980	Human Resource Management (Fifth Edition)	K. Aswathappa
981	What is Total Quality Control The Japanese Way	Kaoru Ishikawa
982	In Search of Perfection (6 copies A-F)	Sud Ingle
983	How to Operate QC Circles Activities	QC Circle Headquarters JUSE
984	Quality Circles Master Guide (2 copies A-B) Increasing Productivity with People Power	Sud Ingle
985	Quality Circles – A Practical Guide	Mike Robson
986	Quality Circles in Service Industries	Sud & Nima Ingle
987	QC Circle Koryo	QC Circle Headquarters JUSE
988	Invitation To QC Its challenges and Rewards – Part Two	Prof. Hajime Karatsu
989	Gunvikas Mandal Sadhane & Tandre (16 copies A-P)	
990	An Introduction To Quality Circles – 1 (7 copies A-G)	
991	Problem Solving – 2	
992	Presenting To Management – 6 (3 copies A-C)	
993	Working Together – 7 (10 copies A-J)	
994	Dealing with problems in the circle – 8 (8 copies A-H)	
995	Roles and Resources (8 copies A-G)	
996	Training The Leaders Chapter 9 (2 copies A-B)	
997		
998	Roles & Resources Facilitator & Leader (1 cop A)	
999	Quality Circles in Action – Chapter-11 (1 copy)	
1000	Problems and Issues – Chapter 12 (1 copy)	
1001	Group Process (1 copy)	
1002	The Core Principles (10 copies (A-J)	
1003	Planning and Reviewing Meeting (5 copies A-E)	
1004	Training for Quality Circles (1 copy)	
1005	Juran Institute – 11 booklets (1005 A-K) 1. Quality Improvement Tools – Brain Storming 2. “ - Flow Diagrams 3. Box Plots	

**NATIONAL CENTRE FOR QUALITY MANAGEMENT, MUMBAI
LIBRARY BOOK LIST**

SR. NO.	BOOK TITLE	AUTHOR(S)
	4. Problem Solving/Glossary	
	5. Graphs & Charts	
	6. Data Collection	
	7. Cause-Effect Diagrams	
	8. Scatter Diagrams	
	9. Histograms	
	10 Pareto Analysis	
	11 Stratification	
1006	Samruddhichya Paoolkhuna (Marathi)	
1007	Science of Success and Excellence (Marathi)	
1008	Apayashache Yashat Rupantar (Marathi)	
1009	Aatmavishwas (Marathi)	
1010	Samruddhiche Dwari (Marathi)	
1011	Advances in Materials And Processes	
1012	Advances in Composite Materials	
1013	Progress in Thermal Treatment of Materials	
1014	Proceedings of International Conference on Metal Forming Technology February 1987	
1015	Heat Treat Show 2010 Source Book	
1016	Understanding Statistical Process Control	
1017	Understanding ISO 14001:2004 Environmental Management System	
1018	Quality Management	
1019	Entrepreneurship Management	
1020	Cognition (Third Edition)	
1021	Psychological Testing (Seventh Edition)	
1022	Organizational Behavior (Ninth Edition)	
1023	Service Sector Management	
1024	Organisational Theory, Design and Change (Fourth Edition)	
1025	Management Training and Development – An Evaluation Approach	
1026	Training for Management Development	
1027	The Ghosn Factor	
1028	The Welch Way	
1029	What is Lean Six Sigma	
1030	Introduction to Psychology Seventh Edition	
1031	Social Psychology Seventh Edition	
1032	Industrial Organizational Psychology	
1033	Human Resource And Personnel Management (4 th Edition)	
1034	Human Resource Management (5 th Edition)	
1035	ISO 9000 Quality Management Systems (Hindi) (FICCI & DLShah Trust)	
1036	The Factories Act, 1948	
1037	Production (Operations) Management	

**NATIONAL CENTRE FOR QUALITY MANAGEMENT, MUMBAI
LIBRARY BOOK LIST**

SR. NO.	BOOK TITLE	AUTHOR(S)
1038	Organizational Behavior - 11 th Edition	
1039	Organizational Behavior – Concepts and Cases	
1040	Human Resource Management	
1041	Essentials of Management - 5 th Edition	
1042	Business Ethics – Text & Cases	
1043	Extreme Office Crafts	
1044	Quality Without Tears	
1045	Office Intelligence.com	
1046	The Disney Way	
1047	Executive Etiquette	
1048	Competency and The Learning Organization	
1049	Leadership Dilemmas – GRID Solutions	
1050	Total Quality Culture	
1051	Food and Beverage Service – 7 th Edition	
1052	Food & Beverage Service and Management	
1053	Accommodation Operations Management	
1054	Housekeeping – Operations, Design and Management	
1055	Hotel Housekeeping – Operations and Management	
1056	Management Pocketbooks - Training Skills	
1057	Trainer's Pocketbook – 10 th Edition	
1058	Training Needs Analysis Pocketbook	
1059	A Handbook of Proverbs	
1060	The Joy of Laziness	
1061	How to Mind Map	
1062	Inspiring & Mind Blowing Quotations	
1063	Yoga Basics	
1064	Monkey Business	
1065	A Simple Guide to Depression	
1066	Strategic Process Improvement Planning	
1067	The Earth in Custody (2 copies A&B)	
1068	Medical Electronics	
1069	Statistica - Volume II : Graphics	
1070	Quality Assurance : The Route To Efficiency and Competitiveness – Second Edition	
1071	Leninism And Modern China's Problems	

**NATIONAL CENTRE FOR QUALITY MANAGEMENT, MUMBAI
LIBRARY BOOK LIST**

SR. NO.	BOOK TITLE	AUTHOR(S)
1072	Quality Assurance – The Route to Efficiency and Competitiveness 2 nd Edition	Lionel Stebbing
	Quality Assurance in Process Plant Manufacture	J. H. Rogerson
	Calculation of Static Characteristics of Nozzle-Baffle Elements	Ye. A. Andreyeva
	On-line Quality Control in Spinning and Weaving	P. W. Harrison
1073	Celerating Improvement	Quality Progress, October 1991
1074	Quality Planning and Analysis - 3 rd Edition	J. M. Juran, Frank M. Gryna
1075	Lean Six Sigma	Michael L. George
1076	Training Manual on ISO 9000:2000 and TQM	Girdhar J. Gyani
1077	The Six Sigma Way	Peter S. Pande, Robert P. Neuman, Roland R. Cavanagh
1078	Design for Six Sigma	C. M. Creveling, J. L. Slutkey, & D. Antis
1079	Total Quality Control – 3 rd Edition	Armand V. Feigenbaum
1080	Section – 20 - The EMS Audit Process	Programme Material
1081	Malcolm Baldrige National Quality Award	Profiles of Winners
1082	The Power of Six Sigma	Subir Chowdhury
1083	Next Operation As Customer (NOQC)	Keki Bhote