D. L. Shah Trust For Applied Science, Technology, Arts & Philosophy

D. L. Shah Trust promotes and propagates the ideas and visions of its Founder, Late Shri. D. L. Shah, by introducing systems, methods, mechanisms, and practices to better the overall quality of life in India.

The objectives of D. L Shah Trust are:

- To promote research and other activities related to the preservation, protection and improvement of the ecology and environment.
- To promote and foster the movement of quality consciousness & quality awareness as regards products & services provided in India.
- To promote the development & use of environment friendly industry process and water management techniques.
- To promote research & development as to safety measures and practices followed in industrial concerns.
- To work towards the introduction of systems, methods, mechanisms and practices to the betterment of the overall quality of life in India.
- To make quality of dealing & business ethics to inspire confidence and faith among all public.
- To make Made in India label synonymous with Quality of Excellence.

National Centre for Quality Management (NCQM)

- Established in 1985 by a group of eminent industrialists as a not-for-profit organization with its Founder President Late Shri Ramkrishna Bajaj.
- A premier institution engaged in promoting quality culture in Indian economic sectors through services like training, education, publication, research and advisory assignments.
- Headquarter in Mumbai and extension centres at Ajmer, Coimbatore, Navi Mumbai, Noida and Pune.
- Conducts 'Post Diploma in Total Quality Management' correspondence course.
- NCQM conduct training programs on Six Sigma, TQM, TPM, Lean Manufacturing, ISO 9000 on QMS, ISO 14000 on EMS, OHSAS 18000, Integrated Management Systems (IMS), IATF 16949, ISO 17000 (Laboratory accreditation), ISO 22000 (Food Safety), ISO 27000 (Information Security), ISO 28000 (Supply Chain), ISO 50000 (EnMS), HACCP, Statistical Process Control (SPC), Workplace Management (5S), Waste management (8W), Design of Experiments, Kaizen, CE Marking, Productivity Improvement, Internal Audit, Root Cause Analysis for problem solving. And also various Modules in Marketing, Materials, Operations, Finance and Human Resources in Manufacturing and Service Sectors.





Mr. B. Banerjee, President NCQM and

Trustees of D. L. Shah Trust

for Applied Science, Technology, Arts & Philosophy
Cordially invite you and your professional colleagues

to

9th D. L. SHAH MEMORIAL LECTURE

by

Dr. Shrinivas Gondhalekar

Director

Kanzen Institute Asia-Pacific Pvt. Ltd.

on

"Revolution of Quality & Productivity in Japan"

Date: February 24, 2018 Time: 2.30 pm to 6.45 pm Venue: Hall of Harmony, Nehru Centre, Worli, Mumbai 400018

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Tel: (022) 40111962 / 25170483 / 69 / M: 9969 542885

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Dr. Shrinivas Gondhalekar (Dr. G) Director

Kanzen Institute Asia-Pacific Pvt. Ltd.

- B.Tech. in Chemical Engineering from IIT, Mumbai.
- Post graduate from NITIE in Industrial Engineering.
- PhD from IIT-Bombay in Industrial Engineering. Thesis title was "Kaizen for Productivity Improvement - An Experimental Approach".
- Received training in Quality Management from AOTS (Association for Overseas Technical Scholarship) in Japan..
- Received training in "Management Consultancy for Productivity Improvement" from APO (Asian Productivity Organization) in Japan.

Worked in Godrej Soaps Ltd. for 15 years as Plant Manager. Doing corporate training and consulting in the areas of quality and productivity improvement since 1995.

Developed a technique for diagnosing difficult quality problems using backward thinking. Named it Differential Diagnosis after its counterpart in the medical field. Used this technique to solve many difficult quality problems.

Written a book, "Chronicles of a Quality Detective" describing real cases in easy to understand manner.

Currently Director, Kanzen Institute Asia-Pacific Pvt. Ltd.

Domestic clients include L&T Electrical Business Group, Cummins India Ltd., Associated Capsules Ltd., Eternis Ltd. (perfumery chemicals), Excel Industries (pesticides), KBS Jewels, and Kama Schachter Jewelry Pvt. Ltd.

International clients comprise - Pyrotek Inc., and Mattel Inc. (6 billion US dollar company). Authorized consultants to Mattel's factories in China, Indonesia, Malaysia, Thailand. Mattel has introduced the Differential Diagnosis approach in their day to day problem solving. Typically each factory has over a thousand employees in each shift round the clock.

Used Differential Diagnosis approach to solve many problems in their plants all over the world, including USA, Europe, South East Asia, China, Australia for Pyrotek and Mattel.

Dean (Operations) at Welingkar Institute of Management Development & Research.

PROGRAMME SCHEDULE

2.30 pm to 3.00 pm: Registration & tea

3.00 pm to 3.15 pm: Welcome address &

Highlights of NCQM's achievements by Mr. Mahesh V. Gandhi Trustee, NCQM

3.15 pm to 3.30 pm : Brief Introduction of

Late Shri D. L. Shah & activities of D. L. Shah Trust for Applied Science,

Technology, Arts & Philosophy

by Mr. H. K. Taneja, Trustee, D. L. Shah Trust

3:30 pm to 3.35 pm: Introduction of Speaker

by Mr. B. Banerjee, President, NCQM

3.35 pm to 5.15 pm : D L Shah Memorial Lecture by

Dr. Shrinivas Gondhalekar (Dr. G), Director, Kanzen Institute Asia-Pacific Pvt. Ltd.

Topic : "Revolution of Quality & Productivity in Japan"

5.15 pm to 5.35 pm : 1. Question / Answer session

2. Summary of learning points – Facilitated by Mr. B. Banerjee

5.35 pm to 6.00 pm : BEQET Award 2017 prize distribution

6.00 pm to 6.10 pm: Vote of thanks

by Mr. Santosh Khadagade Vice President, NCQM

6.10 pm to 6.45 pm : High Tea