

One Day Workshop on Techniques for Quality and Productivity Improvement

December 5th, 2009

Organised by
National Centre for Quality Management
Mumbai

Quality and Productivity Improvement

Quality has been reckoned to be the most important factor in satisfying customer's needs / requirements. However, with increasing competition and customer awareness, the managers of today are faced with the challenging task of increasing competitiveness of organization they belong to. This requires implementing techniques that are aimed to improve quality and productivity. This alone can sustain any organization to meet its objectives of i) Customer Satisfaction ii) Profit for the Company and its growth.

This workshop has been designed to appraise the participants of various approaches and techniques which can be used to enhance quality and improve productivity in organizations.

FOR WHOM

- * Managers, Executives and Supervisors from Production, Quality Assurance, Maintenance, Industrial Engineering and Management functions will benefit

COVERAGE

- * Introduction – Defining Quality & Productivity.
- * Inter-relationship of Quality a Productivity
- * Techniques of Quality Improvement
- * Kaizen Approach
- * Problem Solving Approach
- * Techniques of Productivity Improvement
- * Role of People
- * Case Examples
- * Summary & Conclusion – Path Forward
- * Questions / Answers

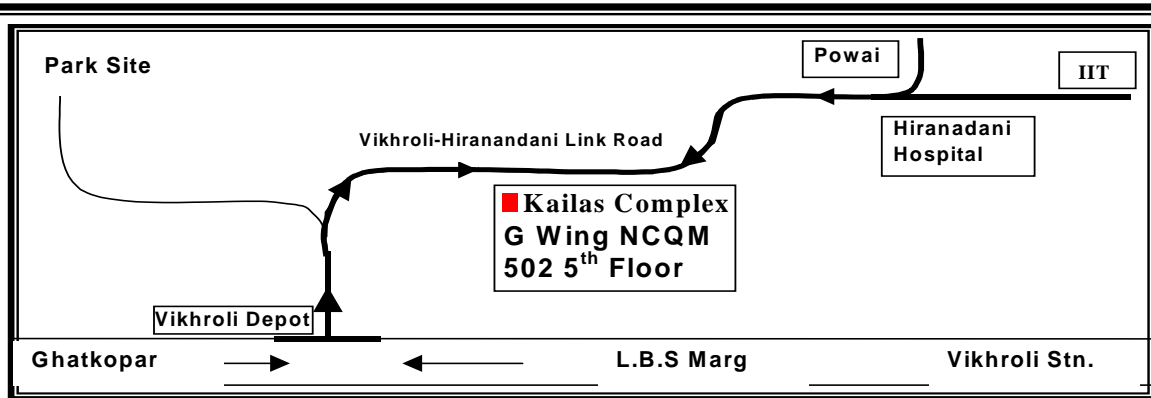
DATE : December 5th, 2009

TIMING : Registration : 09.00 hrs.
Sessions: 09.15 hrs. to 17.00 hrs.

FEES : Rs. 1,900/- per participant
Rs. 1,700/- per participant (for NCQM Members and group registration of 3 or more)
plus Service Tax 10.3%
Registration on first come first basis

(Fees includes course material, issue of certificate, lunch, tea / coffee)

VENUE : NCQM Learning Centre, 5th Floor, G-502,
Kailas Complex, Vikhroli-Hiranandani Link Road,
Parksite, Vikhroli (W), Mumbai - 400 079.



Registration

Please send nomination accompanied by course fee in favour of **National Centre of Quality Management** by demand draft / cheque payable at Mumbai,

To

Programme Co-ordinator

National Centre for Quality Management

G 501-503, 5th Floor, Kailas Complex, Parksite,

Vikhroli - Hiranandani Link Road, Vikhroli (W) Mumbai 400 079.

Tel: (022) 2517 0483 / 69 Fax: (022) 2517 0144

Email: ncqm@vsnl.com ncqmmumbai@yahoo.co.in Website: www.ncqm.com

Faculty

Dr. Purshottam Poddar

B.E. Mech., Dr.-Ing. (Germany)

- Ex General Manger Godrej & Boyce Mfg. Co. Ltd. (26 years)
- Consultant & Trainer for ISO 9001, ISO 14001, OHSAS 18001, CE Mark, API Monogram (conducted more than 300 trainings)
- Widely traveled in Europe-UK, Russia, SAARC countries Bangladesh, Sri Lanka, Bhutan, Nepal, Oman, Thailand, Vietnam, Indonesia, Singapore, USA & Canada.
- Best Presentation Award at National QC Conference, CII-Southern Region, Chennai.
- Fellowship Award, Indian Society of Manufacturing Engineers (ISME), Mumbai
- Distinguished Faculty Award, NCQM 2006
- ISO-9000, ISO 14001 & OHSAS 18001 Lead Auditor (more than 200 certification/surveillance audits)
- Conducted ASME-NQA 1-1997 QMS Audit in New York.

Organisers

National Centre for Quality Management (NCQM)

- ❖ NCQM was established in 1985 by a group of enlightened industrialists and professionals to spread the culture of quality in the Indian economy.
- ❖ A Not-for-profit premier professional organization engaged in dispensing quality related services to various sectors of Industry through seminars, training, education, publication, research and advisory services.
- ❖ NCQM has already conducted more than 1000 programmes and seminars related to Quality management, Environment Management, Occupational Health & Safety Management and HR related areas.
- ❖ NCQM has its Headquarters in Mumbai and Extension Centres at Ajmer, New Delhi, Navi Mumbai, Pune and Rajkot.