



Two days workshop on

“Internal Quality Audit (IQA)” as per ISO 9001: 2008 standards

March 2 – 3, 2012

Organized by
National Centre for Quality Management, Mumbai

Perspective

Internal Quality Audits are mandatory requirements as per ISO 9001 Quality Management System (QMS) standards for organizations implementing or practicing QMS. The workshop is designed to provide an overview and correct interpretation of requirements of ISO 9001: 2008 standards. Participants will get necessary inputs for understanding objectives of IQA, planning & managing IQA requirements in line with revised standard ISO 19011 i. e. management system auditing. They will acquire skills to conduct IQA, develop audit methodology to monitor and verify adequacy, suitability and effectiveness of organization's QMS and to identify opportunities for improvement in QMS, thereby helping top management for sustaining organization's competitiveness in the market.

Coverage

- Day 1
 - Fundamentals – eight principles
 - ISO 9001: 2008 requirements and interpretation
 - Case study on clauses and presentation
- Day 2
 - Principles of auditing, audit programme and activities
 - Auditing techniques, conventions, investigation
 - Non-conformity statements, exercises
 - Preparation of checklists
 - Test examination – successful participants will be awarded certificates

Who Should Attend

- Management Representatives, Department Heads, Managers, executives, supervisor
- Consultants, auditors

Timing: Registration at 9.00 a. m.

Session: 9.30 a. m. to 5.00 p. m.

Fees: Rs. 4,000 + 10.3% service tax per participant.

Discount: 10% for NCQM Members and group registration of 3 or more participants

Venue: NCQM Learning Centre, G - 501, Kailas Industrial Complex,
Vikhroli - Hiranandani Link Road, Vikhroli (W), Mumbai - 400 079.



Registration

Please send nominations accompanied by course fee in favour of "National Centre for Quality Management" by demand draft / cheque payable at Mumbai to:

National Centre for Quality Management

G - 503, Kailas Industrial Complex,

Vikhroli - Hiranandani Link Road, Vikhroli (W), Mumbai – 400 079.

Tel: (022) 2517 0483 / 69; Fax: (022) 2517 0144

Email: ncqm@vsnl.com; ncqmmumbai@yahoo.co.in; Website: www.ncqm.com

Faculty

Mr. Madan D. Mandlekar

- B. E. (Electrical)
- More than 35 years of experience in manufacturing, consulting, training & education
- Lead Auditor & certified trainer for ISO 9001: 2008 QMS, TQM & soft skill areas
- Conducted more than 200 training programmes in leading companies
- Assisted many companies in ISO certification
- Auditor panel member with reputed certification bodies
- Visiting faculty to management institutions

Organizer

National Centre for Quality Management (NCQM) was established in 1985 by a group of eminent industrialists and professionals as a not-for-profit organisation with Founder President being Late Shri Ramkrishna Bajaj. NCQM has been blessed with services of eminent personalities like Late Shri D. L. Shah, Shri Viren Shah, Dr. K. K. Anand, Shri Atul Bhagawati, Dr. H. M. Mehta, Dr. R. H. G Rau and Shri M. V. Gandhi as Past Presidents.

NCQM is a premier institution engaged in promoting Quality culture in Indian economic sectors through services like training, education, publication, research and advisory assignments. NCQM is a society registered under Bombay Public Trust Act, 1950.

NCQM has its headquarters in Mumbai and extensions centres at Ajmer, Bengaluru, Hyderabad, Kolkata, Navi Mumbai, Nagpur, Noida and Pune

Our Offerings

Public / In-house programmes:

Six Sigma, Total Quality Management (TQM), Total Productive Maintenance (TPM), ISO 9000 (Quality Management System), ISO 14000 (Environment), OHSAS 18000 (Occupation health & safety), Integrated Management Systems (IMS), TS 16949, ISO 17000 (Laboratory accreditation), ISO 22000 (Food Safety), ISO 27000 (Information security), ISO 28000 (Supply chain), ISO 50000 (Energy), Hazard Analysis & Critical Control Point (HACCP), Statistical Process Control (SPC), Workplace management (5 S), Waste management (5 W / 7 W), Design of Experiments, Kaizen, SEI-CMM, CE Marking, Productivity improvement, Internal Quality Audit, Lean manufacturing, Root cause analysis for problem solving through use of QC tools and various modules in Marketing, Materials, Operations, Finance and Human Resources functions in Manufacturing and services sectors.

Customized Training: As per customer requirements

Advisory & Consultancy Services: On turnkey and assignment basis

Membership: Members can avail of free participation in periodic seminars / lectures, quarterly newsletter, 10% discount for services and use of library facilities

Publications: Quarterly newsletter "Quality Striving for Excellence", books, video, training / application software and research survey reports

Education: 1-year Post-graduate Diploma in Total Quality Management (PDTQM), Certificate Course in Dimensional Metrology

Healthcare: Workshops, advisory and consultancy services in healthcare including grading and classification of hospitals & nursing homes and laboratory accreditation