



One day workshop on

“Performance Management System”

January 28, 2012

Organized by
National Centre for Quality Management, Mumbai

Perspective

In today's context of globalization and liberation, Human Resources Performance Management plays a very important role. Human Resource is the one which controls all other resources. Hence, we have to take measures to optimize this resource. This programme has been designed to facilitate improvement of performance of employees and the organization.

Coverage

- The Identification, Measurement & Management of Human Performance
- Measurement tools
- Trait appraisal, behavior appraisal & outcome appraisal instruments
- Performance Appraisal Process
 - Objectives of performance appraisal
 - Establish job expectations
 - Design the appraise programme
 - Appraisal the performance
 - Mentoring and Hand Holding
 - Use appraisal data for relevant purpose e.g. Transfer, promotions
- 360 degree Appraisal
- Case study

Who Should Attend

- Junior, Middle, Senior Managers of all functions
- Entrepreneurs
- Management Representatives and Consultants

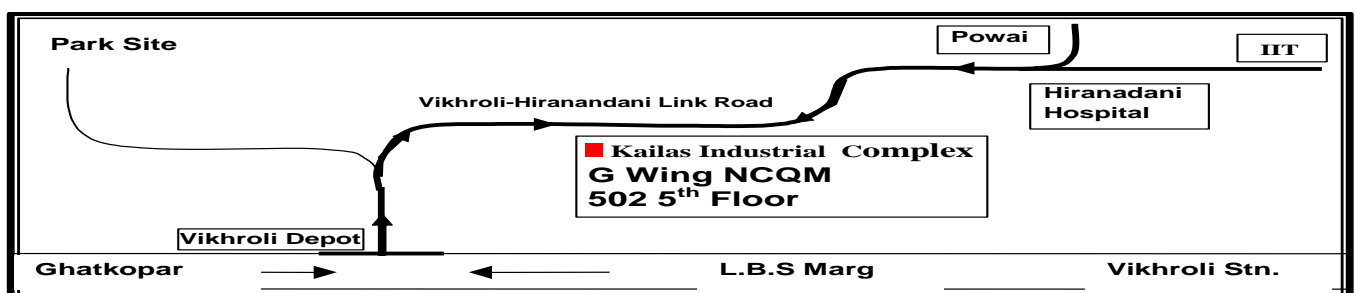
Timing: Registration at 9.00 a. m.

Session: 9.30 a. m. to 5.00 p. m.

Fees: Rs. 2,000 + 10.3% service tax per participant.

Discount: 10% for NCQM Members and group registration of 3 or more participants

Venue: NCQM Learning Centre, G - 501, Kailas Industrial Complex,
Vikhroli - Hiranandani Link Road, Vikhroli (W), Mumbai - 400 079.



Registration

Please send nominations accompanied by course fee in favour of "National Centre for Quality Management" by demand draft / cheque payable at Mumbai to:

National Centre for Quality Management

G - 503, Kailas Industrial Complex,

Vikhroli - Hiranandani Link Road, Vikhroli (W), Mumbai – 400 079.

Tel: (022) 2517 0483 / 69; Fax: (022) 2517 0144

Email: ncqm@vsnl.com; ncqmmumbai@yahoo.co.in; Website: www.ncqm.com

Faculty

Mr. S. V. Viswanathan

- American Society of Quality Certified Six Sigma Black Belt
- B.E. Production Engineering from VJTI Mumbai
- Diploma in Operation Research for Mgt from Mumbai University
- Certificate in Industrial Engg from Bombay Productivity council
- Completed an intensive course on "Increasing competitive advantage"
- A course on "e-commerce" in Muscat Oman
- Over three decades of experience in India and abroad

Organizer

National Centre for Quality Management (NCQM) was established in 1985 by a group of eminent industrialists and professionals as a not-for-profit organisation with Founder President being Late Shri Ramkrishna Bajaj. NCQM has been blessed with services of eminent personalities like Late Shri D. L. Shah, Shri Viren Shah, Dr. K. K. Anand, Shri Atul Bhagawati, Dr. H. M. Mehta, Dr. R. H. G Rau and Shri M. V. Gandhi as Past Presidents.

NCQM is a premier institution engaged in promoting Quality culture in Indian economic sectors through services like training, education, publication, research and advisory assignments. NCQM is a society registered under Bombay Public Trust Act, 1950.

NCQM has its headquarters in Mumbai and extensions centres at Ajmer, Bengaluru, Hyderabad, Kolkata, Navi Mumbai, Nagpur, Noida and Pune

Our Offerings

Public / In-house programmes:

Six Sigma, Total Quality Management (TQM), Total Productive Maintenance (TPM), ISO 9000 (Quality Management System), ISO 14000 (Environment), OHSAS 18000 (Occupation health & safety), Integrated Management Systems (IMS), TS 16949, ISO 17000 (Laboratory accreditation), ISO 22000 (Food Safety), ISO 27000 (Information security), ISO 28000 (Supply chain), ISO 50000 (Energy), Hazard Analysis & Critical Control Point (HACCP), Statistical Process Control (SPC), Workplace management (5 S), Waste management (5 W / 7 W), Design of Experiments, Kaizen, SEI-CMM, CE Marking, Productivity improvement, Internal Quality Audit, Lean manufacturing, Root cause analysis for problem solving through use of QC tools and various modules in Marketing, Materials, Operations, Finance and Human Resources functions in Manufacturing and services sectors.

Customized Training: As per customer requirements

Advisory & Consultancy Services: On turnkey and assignment basis

Membership: Members can avail of free participation in periodic seminars / lectures, quarterly newsletter, 10% discount for services and use of library facilities

Publications: Quarterly newsletter "Quality Striving for Excellence", books, video, training / application software and research survey reports

Education: 1-year Post-graduate Diploma in Total Quality Management (PDTQM), Certificate Course in Dimensional Metrology

Healthcare: Workshops, advisory and consultancy services in healthcare including grading and classification of hospitals & nursing homes and laboratory accreditation